



**DCS CASEWORKER:** Contacting your assigned caseworker is often the best place to start for information and help.

**DCS WARM LINE:** 877-543-7633

Call the Warm Line when you cannot resolve your concerns with your caseworker.

DCS HOTLINE: 1-888-SOS-CHILD (767-2445)

In case of an emergency, this number is answered 24 hours a day.

DCS KINSHIP FOSTER CAREGIVER ASSISTANCE: 1-877-543-7633, #3

A DCS representative is available to answer questions, direct you to resources and support groups, and help resolve payment problems and other concerns, such as contacting the DCS Specialist or service providers, etc. If you call after business hours, leave a message and your call will be returned the next business day.

## COMPREHENSIVE MEDICAL AND DENTAL PROGRAM (CMDP):

Member Services 602-351-2245 or 1-800-201-1795

DCS OMBUDSMAN: (602) 277-7292

To file a formal complaint, please call our Ombudsman's office.

## **BEHAVIORAL HEALTH CRISIS LINES:**

- Maricopa County, Apache Junction, Queen Creek and San Tan Valley: 1-800-631-1314 or 602-222-9444
- Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma Counties: 1-866-495-6735
- Apache, Coconino, Gila, Mohave, Navajo and Yavapai Counties: 1-877-756-4090
- Gila River and Ak-Chin Indian Communities: 1-800-259-3449