

ARIZONA DEPARTMENT OF ECONOMIC SECURITY

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Janet Napolitano Governor Tracy L. Wareing Director

MAR 1 3 2008

The Honorable Janet Napolitano Governor of Arizona 1700 West Washington Phoenix, Arizona 85007

Dear Governor Napolitano:

Pursuant to A.R.S. § 8-818, the Department of Economic Security (DES) submits this financial and program accountability report for Child Protective Services.

Highlights of the progress that has been made include:

- The number of children who are in out-of-home care and are placed in family-like placements, such as with relatives or with foster parents, reached 79.3 percent in this reporting period; and
- A 36.1 percent decrease in the number of children ages 0-3 in shelter placement, comparing June 2007 to December 2007 data. Since June 2005, the number of children ages 0-3 in shelter placement has decreased by 76.5 percent. Young children placed in shelter care may be placed as part of sibling groups to avoid separation, are placed in the evenings and on weekends, or are placed in a specialized care for their special medical conditions.

The workload of CPS specialists continues to be a challenge for DES. The CPS specialists were carrying caseloads during the period of July – December 2007 that were, on average, 20 percent above the Arizona caseload standards. To meet the Arizona caseload standards, approximately 206 additional positions are required.

If you have any questions, please contact me at (602) 542-5757.

Sincerely,

Tracy L. Wareing

May . Wang

Director

Enclosure

cc: Senator Robert L. Burns, Chairman, Senate Appropriations Committee Representative Russell K. Pearce, Chairman, House Appropriations Committee Senator Linda Gray, Chairman, Senate Public Safety and Human Services Committee Representative Pete Hershberger, Chairman, House Human Services Committee GladysAnn Wells, Director, Arizona State Library, Archives and Public Records

DEPARTMENT OF ECONOMIC SECURITY CHILD PROTECTIVE SERVICES ACCOUNTABILITY FACTORS

Child Protective Service Bi-Annual Financial and Program Accountability Report (CPS Report)

February 2008

A.R.S. §8-818 required the Department of Economic Security (DES), the Office of Strategic Planning and Budgeting (OSPB), and the Joint Legislative Budget Committee (JLBC) to develop a bi-annual financial and program accountability reporting system for Child Protective Services (CPS). Chapter 6 specified seven measures (*see Table 1*) to be included in the CPS Report. In addition, five more measures were recommended by the JLBC to be included in the CPS Report. In a letter issued to the Department on October 3, 2005, the JLBC requested that the CPS Report also include seven more measures (*see Table 2*). The February 2008 CPS Report includes data on the 19 identified financial and program accountability measures.

Table 1

Factors Identified in the Special Session Legislation

- 1. Success in meeting training requirements.
- 2. Caseloads for child protective service workers.
- 3. The number of new cases, cases that remain open, and cases that have been closed.
- 4. The ratio of child protective services workers to immediate supervisors.
- 5. Employee turnover, including a breakdown of employees who remain with the department and employees who leave the department.
- 6. The source and use of federal monies in child protective services.
- 7. The source and use of state monies in child protective services.

Table 2

Factors Requested by the JLBC

- 8. Employee satisfaction rating for employees completing the CPS Training Academy (Scale 1-5).
- 9. Employee satisfaction rating for employees in the Division of Children, Youth and Families (Scale 1-5).
- 10. Percent of CPS original dependency cases where court denied or dismissed.
- 11. Percent of Office of Administrative Hearing where CPS case findings are affirmed.
- 12. Percent of CPS complaints reviewed by the Office of the Ombudsman where allegations are reported as valid by the Ombudsman.
- 13. The number of children in licensed foster care, kinship care, or other family-style placements.
- 14. The number of children in group home, shelters, residential centers or other congregate care settings.
- 15. The number of children in shelter care more than 21 days and the average number of days in care for these children.
- 16. The number of children 0 to 3 years old in shelter care.
- 17. The number of children 0 to 6 years old in group homes.
- 18. Expenditures for services allowed under the Federal Title IV-E waiver including counseling, drug treatment, parenting classes, rent furniture, car repairs and food expenditures.
- 19. Information on the level of participation of faith-based organizations for providing services for families and foster homes, and what is being done to encourage these organizations to participate.

TRAINING

1. Success in meeting training requirements.

FY 2007 and FY 2008

	Actual	Actual	Estimate
	Qtr 3 & 4	Qtr 1 & 2	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
# new enrolled in CPS training academy ^{1/}	205	195	220
# new enrolled graduated ^{1/}	220	222	210
# new enrolled still in CPS training ^{1/}	159	132	142
1/ CPS academy training is approximately 22 weeks.			

CPS CASELOADS

- 2. Caseloads for child protective service workers.
- 3. The number of new cases, cases that remain open, and cases that have been closed.

Please see pages 3a – 3f for data collected on these measures for January – June 2007.

The following are definitions relevant to the "caseloads for child protective service workers" factor:

- <u>Number of Staff Required</u> The estimated staff (i.e., CPS specialists) required for investigations, in-home and out-of-home cases by district based on Arizona staffing standards. The total estimated staff required is then compared to the total number of authorized staff to determine the staffing need.
- Reports for Investigation This represents the number of reports received by the Hotline to be investigated by CPS in the month. Units for this measure are defined as reports.
- <u>In-Home Cases</u> This represents the number of cases where no children involved in the case have been removed from the home, but CPS is involved with the family and providing some service. Units for this measure are defined as cases.
- Out-of-Home Children This represents the number of children placed in the custody of the Department who require placement in a foster care setting. Units for this measure are defined as children.
- Contracted Case Management Staff The Department currently contracts for 16 case management positions. CPS Unit Supervisors oversee the contracted case management staff who handles specialized cases such as intensive in-home cases and pre-adoption cases. For the purpose of identifying the number of case managers required to meet Arizona standards and the number of case managers the Department lacks to achieve those standards, the 16 contracted FTE are included in the calculations.
- The following are definitions relevant to the "the number of new cases, cases that remain open, and cases that have been closed" factor:
 - <u>Number of New In-Home Cases</u> This measure displays the number of in-home cases that were opened in the report month.
 - <u>Number of Continuing In-Home Cases</u> This measure displays the number of in-home cases that remained open from the prior report month.
 - <u>Number of Closed In-Home Cases</u> This measure displays the number of in-home cases from the prior month that were closed.
 - <u>Number of New Out-Of-Home Children</u> This measure displays the number of children that entered care in the report month.
 - <u>Number of Continuing Out-of-Home Children</u> This measure displays the number of children that remained in care from the prior report month.
 - <u>Number of Children Leaving Care</u> This measure displays the number of children who left the custody of the Department from the prior month.
 - <u>Cases Identified as Non-Active</u> These are cases that had no case notes or service authorizations for 60 days or more. These cases are excluded from the case counts in the above measures.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation						
District I	1,403	140.3				
District II	439	43.9				
District III	227	22.7				
District IV	178	17.8				
District V	167	16.7				
District VI	97	9.7				
Total	2,511	251.1	167	15	250.0	10.0
In-Home Cases						
District I	2,568	135.1				
District II	1,159	61.0				
District III	433	22.8				
District IV	347	18.3				
District V	264	13.9				
District VI	228	12.0				
Total	4,999	263.1	201	24.9	247.0	20.2
Out-of-Home Children						
District I	4,964	310.3				
District II	2,455	153.4				
District III	737	46.1				
District IV	396	24.8				
District V	799	49.9				
District VI	338	21.1				
District VII	59	3.7				
Total	9,748	609.3	465	21.0	489.0	19.9
Total All			833		986.0	
Total Staff Required		1,123.4				
# of Staff (Authorized) ^{2/}						
Number of Staff Needed		986.0				
Number of Staff Needed		(137.4)				
Number of New In-Home Cases	1,695					
Number of Continuing In-Home Cases	3,304					
Number of Closed In-Home Cases	1,946					
Number of New Out of Home Children	781					
Number of Continuing Out-of-Home Children	8,967					
Number of Children Leaving Care	875					
Cases Identified as Non-Active ^{3/}	4,859					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
- 2/ Includes 16 contracted case management staff.
- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home caseload data as of 8/14/07. Out-of-home caseload data as of 9/15/2007.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation				'		
District I	1,879	187.9				
District II	592	59.2				
District III	270	27.0				
District IV	203	20.3				
District V	246	24.6				
District VI	135	13.5				
Total	3,325	332.5	222	15	250.0	13.3
In-Home Cases						
District I	2,643	139.1				
District II	969	51.0				
District III	484	25.5				
District IV	377	19.8				
District V	275	14.5				
District VI	202	10.6				
Total	4,950	260.5	177	28.0	247.0	20.0
Out-of-Home Children						
District I	4,963	310.2				
District II	2,470	154.4				
District III	751	46.9				
District IV	400	25.0				
District V	829	51.8				
District VI	336	21.0				
District VII	54	3.4				
Total	9,803	612.7	417	23.5	489.0	20.0
Total All			816		986.0	
Total Staff Required		1,205.7				
# of Staff (Authorized) ^{2/}		986.0				
Number of Staff Needed		(219.7)				
Trumber of Staff Record		(210.7)				
Number of New In-Home Cases	1,510					
Number of Continuing In-Home Cases	3,440					
Number of Closed In-Home Cases	1,508					
Number of New Out of Home Children	744					
Number of Continuing Out-of-Home Children	9,059					
Number of Children Leaving Care	710					
Cases Identified as Non-Active ^{3/}	4,769					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
- 2/ Includes 16 contracted case management staff.
- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home data as of 9/13/07. Out-of-home caseload data as of 10/20/07.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation						
District I	1,769	176.9				
District II	544	54.4				
District III	226	22.6				
District IV	190	19.0				
District V	205	20.5				
District VI	129	12.9				
Total	3,063	306.3	204	15	250.0	12.3
In-Home Cases						
District I	2,863	150.7				
District II	1,057	55.6				
District III	515	27.1				
District IV	396	20.8				
District V	369	19.4				
District VI	228	12.0				
Total	5,428	285.6	197	27.6	247.0	22.0
Out-of-Home Children						
District I	4,928	308.0				
District II	2,442	152.6				
District III	731	45.7				
District IV	423	26.4				
District V	820	51.3				
District VI	311	19.4				
District VII	70	4.4				
Total	9,725	607.8	418	23.3	489.0	19.9
Total All			819		986.0	
Total Staff Required		1,199.7				
# of Staff (Authorized) ^{2/}		986.0				
Number of Staff Needed		(213.7)				
Number of New In-Home Cases	1,556					
Number of Continuing In-Home Cases	3,872					
Number of Closed In-Home Cases	1,497					
Number of New Out of Home Children	817					
Number of Continuing Out-of-Home Children	8,908					
Number of Children Leaving Care	813					
Cases Identified as Non-Active ^{3/}	4,784					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
- 2/ Includes 16 contracted case management staff.
- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home caseload data as of 10/12/07. Out-of-home caseload data as of 11/17/07.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation						
District I	1,925	192.5				
District II	642	64.2				
District III	226	22.6				
District IV	199	19.9				
District V	211	21.1				
District VI	119	11.9				
Total	3,322	332.2	221	15	250.0	13.3
In-Home Cases						
District I	2,840	149.5				
District II	1,112	58.5				
District III	470	24.7				
District IV	405	21.3				
District V	339	17.8				
District VI	267	14.1				
Total	5,433	285.9	188	28.9	247.0	22.0
Out-of-Home Children						
District I	4,942	308.9				
District II	2,509	156.8				
District III	765	47.8				
District IV	413	25.8				
District V	843	52.7				
District VI	320	20.0				
District VII	64	4.0				
Total	9,856	616.0	407	24.2	489.0	20.2
Total All			816		986.0	
Total Staff Required		1,234.1				
# of Staff (Authorized) ^{2/}		986.0				
Number of Staff Needed						
Number of Staff Needed		(248.1)				
Number of New In-Home Cases	2,087					
Number of Continuing In-Home Cases	3,346					
Number of Closed In-Home Cases	1,838					
Number of New Out of Home Children	903					
Number of Continuing Out-of-Home Children	8,953					
Number of Children Leaving Care	932					
Cases Identified as Non-Active ^{3/}	4,937					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
- 2/ Includes 16 contracted case management staff.
- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home caseload data as of 11/14/07. Out-of-home caseload data as of 12/15/07.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation						<u> </u>
District I	1,786	178.6				
District II	556	55.6				
District III	218	21.8				
District IV	176	17.6				
District V	199	19.9				
District VI	127	12.7				
Total	3,062	306.2	204	15	250.0	12.2
In-Home Cases						
District I	2,823	148.6				
District II	1,156	60.8				
District III	433	22.8				
District IV	402	21.2				
District V	308	16.2				
District VI	252	13.3				
Total	5,374	282.9	197	27.3	247.0	21.8
Out-of-Home Children						
District I	4,924	307.8				
District II	2,414	150.9				
District III	738	46.1				
District IV	405	25.3				
District V	831	51.9				
District VI	303	18.9				
District VII	58	3.6				
Total	9,673	604.5	421	23.0	489.0	19.8
Total All			822		986.0	
Total Staff Required		1,193.6				
# of Staff (Authorized) ^{2/}		986.0				
Number of Staff Needed		(207.6)				
Number of New In-Home Cases	1,875					
Number of Continuing In-Home Cases	3,499					
Number of Closed In-Home Cases	1,550					
Number of New Out of Home Children	777					
Number of Continuing Out-of-Home Children	8,896					
Number of Children Leaving Care	707					
Cases Identified as Non-Active ^{3/}	4,748					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
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- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home caseload data as of 12/13/07. Out-of-home caseload data as of 1/20/2008.

	Number of Units	# of Staff Required 1/4/	# of Staff	Workload	# of Staff	Workload
			Filled 5/	per FTE	Authorized	per FTE
Reports for Investigation						
District I	1,411	141.1				
District II	432	43.2				
District III	140	14.0				
District IV	129	12.9				
District V	162	16.2				
District VI	97	9.7				
Total	2,371	237.1	158	15	250.0	9.5
In-Home Cases						
District I	2,807	147.7				
District II	1,066	56.1				
District III	438	23.1				
District IV	373	19.6				
District V	339	17.8				
District VI	213	11.2				
Total	5,236	275.6	212	24.7	247.0	21.2
Out-of-Home Children						
District I	4,962	310.1				
District II	2,447	152.9				
District III	735	45.9				
District IV	413	25.8				
District V	825	51.6				
District VI	292	18.3				
District VII	68	4.3				
Total	9,742	608.9	468	20.8	489.0	19.9
Total All			838		986.0	
Total Staff Required		1,121.6				
# of Staff (Authorized) ^{2/}		986.0				
Number of Staff Needed		(135.6)				
Number of New In-Home Cases	1,377					
Number of Continuing In-Home Cases	3,859					
Number of Closed In-Home Cases	1,775					
Number of New Out of Home Children	705					
Number of Continuing Out-of-Home Children	9,037					
Number of Children Leaving Care	686					
Cases Identified as Non-Active ^{3/}	4,884					

- <u>1/</u> Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; instead being appropriated in total to allow the Division the ability to manage staffing to best address each locations needs and caseload levels.
- 2/ Includes 16 contracted case management staff.
- 3/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.
- 4/ Number of Staff required based on the following standards: a workload per case manager of 10 investigations, 19 In-Home cases, or 16 Out-of-Home children.
- 5/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/2/08. In-home caseload data as of 1/11/08. Out-of-home caseload data as of 1/20/08.

EMPLOYEE RATIOS AND TURNOVER

- 4. The ratio of child protective services workers to immediate supervisors
- 5. Employee turnover, including a breakdown of employees who remain with the Department and employees who leave the Department.

Please see pages 4a – 4n for data collected on these measures for January - June 2007.

- The following are definitions relevant to the employee ratio and turnover factors:
 - <u>Authorized</u> The number of authorized FTE for the district. Authorized FTE are those received through appropriation and their matching federal or other fund share. In addition, the Department continues to assess the duties of classifications with similar job functions which may adjust the authorized FTE in the future.
 - Filled The number of staff who are placed in the authorized positions.
 - <u>Vacant</u> The number of vacant positions (calculated by subtracting the filled positions from the authorized positions).
 - <u>Training</u> The number of staff who are in the training institute to fill the vacant positions.
 - New Hires to State Number of staff hired who did not come from another state agency or from within DES.
 - <u>Transferred from Another DCYF District</u> Number of staff hired in the report district that transferred from another DCYF district.
 - <u>Transferred from Another State Agency</u> An employee who was employed by another agency is hired by DCYF (e.g., a Division of Behavioral Health Services employee is hired as a CPS specialist or CPS unit supervisor).
 - <u>Promotion from Within DCYF</u> An employee who was previously in another DCYF position that promoted to a CPS specialist or CPS unit supervisor (e.g., a CPS case aide who attained a Bachelor's degree and now qualifies for a CPS specialist position or a CPS specialist who promotes to a CPS unit supervisor).
 - <u>Promotion from Within DES</u> These are new hires to DCYF that came from elsewhere within DES.
 - <u>Separation from State Service</u> An employee who has left employment with the State of Arizona.
 - <u>Transferred Outside DES</u> The employee has left DES employment, but is still employed by the State of Arizona (e.g., the employee may have left to work at the Department of Health Services).
 - <u>Transferred Outside DCYF</u> Continued Employment with DES The employee has left DCYF but went to work for another Division within DES.
 - <u>Transferred to Another DCYF District</u> Same as a Transferred from Another DCYF District.
 - <u>Promoted Within DCYF</u> The employee takes a promotion within DCYF.
 - Other An employee who takes a voluntary demotion or some other occurrence (e.g., the employee is a CPS program specialist, but decides to go back to being a CPS specialist).
 - Retention Rate Calculated by taking the total filled positions (including those in training) less the positions leaving DCYF and dividing that number by the total filled (including training).

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SP	ECIALISTS I'S	, II'S, AND III'S								
AS OF	7/27/2007									
I	AUTHORIZED		516	219	78	63	63	34	70	1043
H	FILLED		422	201	68	44	57	25	68	885
7	VACANT		12	-9	1	7	-4	3	2	12
7	TRAINING (1)		82	27	9	12	10	6		146
DURTNG	THE PERIOD O	F 6/30/2007 THRU 7/27/2007		<u>-</u>	 	 		 T		
	NEW HIRE	1 0,30,200, 11MG 1,21,200,								
		NEW HIRES TO STATE	13	2		4	3	1		23
		TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
		TRANSFERRED FROM ANOTHER STATE AGENCY								0
		PROMOTION FROM WITHIN DCYF								0
		PROMOTION FROM WITHIN DES								0
		OTHER								0
		TOTAL NEW HIRES	13	2	0	4	3	1	0	23
I	LEAVING									
		SEPARATION FROM STATE SERVICE	12	6	1	3	1	4	2	29
		TRANSFERRED OUTSIDE DES								0
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
		TRANSFERRED TO ANOTHER DCYF DISTRICT								0
		PROMOTED WITHIN DCYF								0
		OTHER (2)								0
		TOTAL LEAVING	12	6	1	3	1	4	2	29
F	RETENTION RATE	2	97.6%	97.4%	98.7%	94.6%	98.5%	87.1%	97.1%	97.2%
		TURNOVER RATE (3)	2.4%	2.6%	1.3%	5.4%	1.5%	12.9%	2.9%	2.8%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
S UNIT SUPERVISO	RS								
OF 7/27/2007									
AUTHORIZED		84	33	15	12	13	11	7	175
FILLED		80	39	13	13	12	10	10	177
VACANT		4	-6	2	-1	1	1	-3	-2
	OF 6/30/2007 THRU 7/27/2007								
NEW HIRE									
	NEW HIRES TO STATE								0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	0	0	0	0	0	0	0	0
LEAVING									
	SEPARATION FROM STATE SERVICE	1							1
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER(1)								0
	TOTAL LEAVING	1	0	0	0	0	0	0	1
RETENTION RAT	TE .	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.4
MONTHLY DCYF	TURNOVER RATE (2)	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:5.0

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S	, II'S, AND III'S								
AS OF 8/24/2007									
AUTHORIZED		516	219	78	63	63	34	70	1043
FILLED		407	204	65	38	58	28	71	871
VACANT		16	-12	4	9	-5	1	-1	12
TRAINING (1)		93	27	9	16	10	5		160
DURING THE PERIOD OF	7/28/2007 THRU 8/24/2007								
NEW HIRE									
	NEW HIRES TO STATE	17	8	1	1	2	1		30
	TRANSFERRED FROM ANOTHER DCYF DISTRICT						1	3	4
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	17	8	1	1	2	2	3	34
LEAVING									
	SEPARATION FROM STATE SERVICE	10	4	4	3	1		1	23
	TRANSFERRED OUTSIDE DES	1							1
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT	4							4
	PROMOTED WITHIN DCYF	4							4
	OTHER (2)	1	1						2
	TOTAL LEAVING	20	5	4	3	1	0	1	34
RETENTION RATE		97.6%	97.8%	94.6%	94.4%	98.5%	100.0%	98.6%	97.5%
MONTHLY DOYF T	URNOVER RATE (3)	2.4%	2.2%	5.4%	5.6%	1.5%	0.0%	1.4%	2.5%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT	r supervisor	RS								
AS OF 8/	/24/2007									
AU	THORIZED		84	33	15	12	13	11	7	175
FI	LLED		85	38	13	13	12	11	10	182
VA	CANT		-1	-5	2	-1	1	0	-3	-7
		OF 7/28/2007 THRU 8/24/2007								
NE	W HIRE									
		NEW HIRES TO STATE	4							4
		TRANSFERRED FROM ANOTHER DCYF DISTRICT								(
		TRANSFER FROM ANOTHER STATE AGENCY								(
		PROMOTION FROM WITHIN DCYF	2					1		
		PROMOTION FROM WITHIN DES								(
		OTHER								
		TOTAL NEW HIRES	6	0	0	0	0	1	0	,
LE.	CAVING									
		SEPARATION FROM STATE SERVICE		1						
		TRANSFERRED OUTSIDE DES								
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								
		TRANSFERRED TO ANOTHER DCYF DISTRICT								(
		PROMOTED WITHIN DCYF								
		OTHER(1)	1							
		TOTAL LEAVING	1	1	0	0	0	0	0	
RE	TENTION RAT	E	98.8%	97.4%	100.0%	100.0%	100.0%	100.0%	100.0%	98.9%
MO:	NTHLY DCYF	TURNOVER RATE (2)	1.2%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.8

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S	S, II'S, AND III'S								
AS OF 9/21/2007									
AUTHORIZED		516	219	78	63	63	34	70	1043
FILLED		412	201	64	38	60	28	70	873
VACANT		21	-12	3	5	-7	1	0	11
TRAINING (1)		83	30	11	20	10	5		159
	OF 8/25/2007 THRU 9/21/2007								
NEW HIRE									
	NEW HIRES TO STATE	11	5	1	4	3	1		25
	TRANSFERRED FROM ANOTHER DCYF DISTRICT			1				1	2
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	11	5	2	4	3	1	1	27
LEAVING									
	SEPARATION FROM STATE SERVICE TRANSFERRED OUTSIDE DES	11	5	1	0	1	1	2	21
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT	2							2
	PROMOTED WITHIN DCYF	3							3
	OTHER (2)								0
	TOTAL LEAVING	16	5	1	0	1	1	2	26
RETENTION RAT	E	97.8%	97.8%	98.7%	100.0%	98.6%	97.0%	97.1%	98.0%
MONTHLY DCYF	TURNOVER RATE (3)	2.2%	2.2%	1.3%	0.0%	1.4%	3.0%	2.9%	2.0%

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- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISO	RS								
AS OF 9/21/2007									
AUTHORIZED		84	33	15	12	13	11	7	175
FILLED		84	37	13	13	12	11	10	180
VACANT		0	-4	2	-1	1	0	-3	-5
DURING THE PERIOD	OF 8/25/2007 THRU 9/21/2007		<u>-</u>	 			 	 	 T
NEW HIRE	01 0/23/2007 TIMO 3/21/2007								
	NEW HIRES TO STATE								C
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								C
	TRANSFER FROM ANOTHER STATE AGENCY								C
	PROMOTION FROM WITHIN DCYF								C
	PROMOTION FROM WITHIN DES								C
	OTHER								C
	TOTAL NEW HIRES	0	0	0	0	0	0	0	0
LEAVING									
	SEPARATION FROM STATE SERVICE	1	1						2
	TRANSFERRED OUTSIDE DES								(
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								C
	TRANSFERRED TO ANOTHER DCYF DISTRICT								C
	PROMOTED WITHIN DCYF								C
	OTHER (1)								0
	TOTAL LEAVING	1	1	0	0	0	0	0	2
RETENTION RAT	re	98.8%	97.3%	100.0%	100.0%	100.0%	100.0%	100.0%	98.98
	TURNOVER RATE (2)	1.2%	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.9

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS :	SPECIALISTS I'S	, II'S, AND III'S								
AS O	F 10/19/2007									
	AUTHORIZED		516	219	78	63	63	34	70	1043
	FILLED		408	201	64	42	58	27	69	869
	VACANT		22	-11	7	2	-4	0	1	17
	TRAINING (1)		86	29	7	19	9	7		157
				. – – – – – – – – – – – – – – – – – – –					 I	
DURI		F 9/22/2007 THRU 10/19/2007								
	NEW HIRE	NAME AND DESCRIPTION OF THE PROPERTY OF THE PR	10				0	2		0.4
		NEW HIRES TO STATE	12	5	0	4	0	3	0	24
		TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
		TRANSFERRED FROM ANOTHER STATE AGENCY								0
		PROMOTION FROM WITHIN DCYF								0
		PROMOTION FROM WITHIN DES								0
		OTHER								0
		TOTAL NEW HIRES	12	5	0	4	0	3	0	24
	LEAVING									
		SEPARATION FROM STATE SERVICE	11	6	4	1	3	2	1	28
		TRANSFERRED OUTSIDE DES								0
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
		TRANSFERRED TO ANOTHER DCYF DISTRICT								0
		PROMOTED WITHIN DCYF								0
		OTHER (2)	2							2
		TOTAL LEAVING	13	6	4	1	3	2	1	30
	RETENTION RATE		97.4%	97.4%	94.4%	98.4%	95.5%	94.1%	98.6%	97.1%
		1 CURNOVER RATE (3)	2.6%	2.6%	5.6%	1.6%	4.5%	5.9%	1.4%	2.9%

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- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS	5								
AS OF10/19/2007									
AUTHORIZED		84	33	15	12	13	11	7	175
FILLED		84	37	13	13	12	11	10	180
VACANT		0	-4	2	-1	1	0	-3	-5
	F 9/22/2007 THRU 10/19/2007								
NEW HIRE									
	NEW HIRES TO STATE								0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	0	0	0	0	0	0	0	0
LEAVING									
	SEPARATION FROM STATE SERVICE								0
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER (1)								0
	TOTAL LEAVING	0	0	0	0	0	0	0	0
RETENTION RATE		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
MONTHLY DCYF T	URNOVER RATE (2)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:5.96

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.8

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S, II'S, AND III'S	5								
AS OF 11/30/2007									
AUTHORIZED		516	219	78	63	63	34	70	1043
FILLED		399	212	69	42	54	30	71	877
VACANT		24	-12	2	3	-5	-2	-1	9
TRAINING (1)		93	19	7	18	14	6	0	157
	<u>-</u>								
DURING THE PERIOD OF 10/20/2007 THRU	J 11/30/2007								
NEW HIRE									
NEW HIRES TO STA	ATE	15	2	2	0	5	2	1	27
TRANSFERRED FROM DISTRICT	A ANOTHER DCYF			3				2	5
TRANSFERRED FROM AGENCY	1 ANOTHER STATE								0
PROMOTION FROM W	VITHIN DCYF								0
PROMOTION FROM W	VITHIN DES								0
OTHER			2						2
	TOTAL NEW HIRES	15	4	5	0	5	2	3	34
LEAVING									
SEPARATION FROM	STATE SERVICE	7	2	0	1	4	0	1	15
TRANSFERRED OUTS	SIDE DES								0
TRANSFERRED OUTS EMPLOYMENT WITH	SIDE DCYF-CONTINUED DES	1	1						2
TRANSFERRED TO A	ANOTHER DCYF DISTRICT	4							4
PROMOTED WITHIN	DCYF	4							4
OTHER (2)		1							1
	TOTAL LEAVING	17	3	0	1	4	0	1	26
RETENTION RATE		98.2%	98.7%	100.0%	98.3%	94.1%	100.0%	98.6%	98.3%
MONTHLY DCYF TURNOVER RATE (3)		1.8%	1.3%	0.0%	1.7%	5.9%	0.0%	1.4%	1.7%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISOR	S								
AS OF 11/30/2007									
AUTHORIZED		84	33	15	12	13	11	7	175
AS OF FILLED		87	39	12	13	12	10	10	183
VACANT		-3	-6	3	-1	1	1	-3	-8
	F 10/20/2007 THRU 11/30/2007								
NEW HIRE									
DURING THE PERIOD O	NEW HIRES TO STATE	0							0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT							0	0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF	4							4
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	4	0	0	0	0	0	0	4
LEAVING									
	SEPARATION FROM STATE SERVICE	1		1					2
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER(1)								0
	TOTAL LEAVING	1	0	1	0	0	0	0	2
RETENTION RATE		98.9%	100.0%	91.7%	100.0%	100.0%	100.0%	100.0%	98.9%
	TURNOVER RATE (2)	1.1%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	1.1%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.8

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS S	SPECIALISTS I'S	S, II'S, AND III'S								
AS OF	F 12/28/2007									
	AUTHORIZED		516	219	78	63	63	34	70	1043
	FILLED		411	213	68	45	55	30	67	889
	VACANT		30	-11	7	1	-5	-3	3	22
	TRAINING (1)		75	17	3	17	13	7		132
חוום דו	AC THE DEPION O	OF 12/1//2007 THRU 12/28/2007		 I	 	 I	 	 [
DUKII	NEW HIRE	12/1//2007 111KO 12/20/2007								
	NEW HIKE	NEW HIRES TO STATE	5	1		2		1		9
		TRANSFERRED FROM ANOTHER DCYF DISTRICT					1			1
		TRANSFERRED FROM ANOTHER STATE AGENCY								0
		PROMOTION FROM WITHIN DCYF								0
		PROMOTION FROM WITHIN DES								0
		OTHER								0
		TOTAL NEW HIRES	5	1	0	2	1	1	0	10
	LEAVING									
		SEPARATION FROM STATE SERVICE	10	2	5				4	21
		TRANSFERRED OUTSIDE DES								0
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
		TRANSFERRED TO ANOTHER DCYF DISTRICT								0
		PROMOTED WITHIN DCYF								0
		OTHER (2)	1							1
		TOTAL LEAVING	11	2	5	0	0	0	4	22
	RETENTION RAT	E	97.7%	99.1%	93.0%	100.0%	100.0%	100.0%	94.0%	97.8%
		TURNOVER RATE (3)	2.3%	0.9%	7.0%	0.0%	0.0%	0.0%	6.0%	2.2%

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- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UI	NIT SUPERVISO	RS								
AS OF	12/28/2007									
	AUTHORIZED		84	33	15	12	13	11	7	175
	FILLED		89	39	11	13	11	10	11	184
	VACANT		-5	-6	4	-1	2	1	-4	-9
		OF 12/1/2007 THRU 12/28/2007								
	NEW HIRE									
		NEW HIRES TO STATE	2						1	3
		TRANSFERRED FROM ANOTHER DCYF DISTRICT								(
		TRANSFER FROM ANOTHER STATE AGENCY								(
		PROMOTION FROM WITHIN DCYF								(
		PROMOTION FROM WITHIN DES								(
		OTHER								(
		TOTAL NEW HIRES	2	0	0	0	0	0	1	
	LEAVING									
		SEPARATION FROM STATE SERVICE					1			
		TRANSFERRED OUTSIDE DES								(
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								(
		TRANSFERRED TO ANOTHER DCYF DISTRICT								(
		PROMOTED WITHIN DCYF								(
		OTHER(1)								(
		TOTAL LEAVING	0	0	0	0	1	0	0	1
	RETENTION RAT	TE .	100.0%	100.0%	100.0%	100.0%	90.9%	100.0%	100.0%	99.5%
	MONTHLY DCYF	TURNOVER RATE (2)	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.5%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.8

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

			DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SF	PECIALISTS I'S	, II'S, AND III'S								
AS OF	12/28/2007									
	AUTHORIZED		516	219	78	63	63	34	70	1043
	FILLED		411	213	68	45	55	30	67	889
,	VACANT		30	-11	7	1	-5	-3	3	22
	TRAINING (1)		75	17	3	17	13	7		132
DURING	THE PERIOD O	F 6/30/2007 THRU 12/28/2007		 	 [
	NEW HIRE									
		NEW HIRES TO STATE	73	23	4	15	13	9	1	138
		TRANSFERRED FROM ANOTHER DCYF DISTRICT	0	0	4	0	1	1	6	12
		TRANSFERRED FROM ANOTHER STATE AGENCY	0	0	0	0	0	0	0	0
		PROMOTION FROM WITHIN DCYF	0	0	0	0	0	0	0	0
		PROMOTION FROM WITHIN DES	0	0	0	0	0	0	0	0
		OTHER	0	2	0	0	0	0	0	2
		TOTAL NEW HIRES	73	25	8	15	14	10	7	152
	LEAVING									
		SEPARATION FROM STATE SERVICE	61	25	15	8	10	7	11	137
		TRANSFERRED OUTSIDE DES	1	0	0	0	0	0	0	1
		TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES	1	1	0	0	0	0	0	2
		TRANSFERRED TO ANOTHER DCYF DISTRICT	10	0	0	0	0	0	0	10
		PROMOTED WITHIN DCYF	11	0	0	0	0	0	0	11
		OTHER (2)	5	1	0	0	0	0	0	6
		TOTAL LEAVING	89	27	15	8	10	7	11	167
	RETENTION RATE	2	72.0%	76.5%	57.7%	74.2%	70.6%	62.2%	67.2%	71.4%
		TURNOVER RATE (3)	28.0%	23.5%	42.3%	25.8%	29.4%	37.8%	32.8%	28.6%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING). TURNOVER RATES HAVE BEEN ANNUALIZED BASED ON THE LAST 6 MONTHS OF THE FISCAL YEAR.

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS	3								
AS OF 12/28/2007									
AUTHORIZED		84	33	15	12	13	11	7	175
AS OF FILLED		89	39	11	13	11	10	11	184
VACANT		-5	-6	4	-1	2	1	-4	-9
	' 6/30/2007 THRU 12/28/2007								
NEW HIRE									
DURING THE PERIOD OF	NEW HIRES TO STATE	6	0	0	0	0	0	1	7
	TRANSFERRED FROM ANOTHER DCYF DISTRICT	0	0	0	0	0	0	0	0
	TRANSFER FROM ANOTHER STATE AGENCY	0	0	0	0	0	0	0	0
	PROMOTION FROM WITHIN DCYF	6	0	0	0	0	1	0	7
	PROMOTION FROM WITHIN DES	0	0	0	0	0	0	0	0
	OTHER								0
	TOTAL NEW HIRES	12	0	0	0	0	1	1	14
LEAVING									
	SEPARATION FROM STATE SERVICE	3	2	1	0	1	0	0	7
	TRANSFERRED OUTSIDE DES	0	0	0	0	0	0	0	0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES	0	0	0	0	0	0	0	0
	TRANSFERRED TO ANOTHER DCYF DISTRICT	0	0	0	0	0	0	0	0
	PROMOTED WITHIN DCYF	0	0	0	0	0	0	0	0
	OTHER(1)	1	0	0	0	0	0	0	1
	TOTAL LEAVING	4	2	1	0	1	0	0	8
RETENTION RATE		91.0%	89.7%	81.8%	100.0%	81.8%	100.0%	100.0%	91.3%
ANNUALIZED DCY	F TURNOVER RATE (2)	9.0%	10.3%	18.2%	0.0%	18.2%	0.0%	0.0%	8.7%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:5.7

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.8

- (1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.
- (2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS. TURNOVER RATES HAVE BEEN ANNUALIZED BASED ON THE LAST 6 MONTHS OF THE FISCAL YEAR.

FEDERAL AND STATE EXPENDITURES

- 6. The source and use of federal monies in the Division of Children, Youth and Families.
- 7. The source and use of state monies in the Division of Children, Youth and Families.

Please see pages 5a-b for data collected on these measures for fiscal years 2008 and 2009. Costs include anticipated 13th month expenditures and administrative adjustments.

FY 2008 TOTAL DCYF ESTIMATED EXPENDITURES 1/

(AND ASSOCIATED SUPPORT COSTS)

_		Appro	priated Fu	nds						Non- Ap	propriated F						All Funds
	GF	TANF	Child Abuse Preven- tion	CPS Training	Total Approp. Funds	Title IV-B CWS Part I	Title IV-B Part II	Title IV-E	Indep. Living / Educ & Training	CA&N (+) Com. Base	Social Services Block Grant	Gover- nor's Office of Drug Policy	Foster Care Client Trust	AZ Lottery Funds	Title XIX	Other ⁴ /	Total Approp.& Non- Approp.
FTE	976.7	396.2	1.0		1,373.9	71.0	18.0	348.9	1.0	1.0	154.0				35.8		2,003.6
Operating	63,691.4	30,144.2		209.6	94,045.2	2,726.1	1,457.6	24,288.9	326.1	206.4	4,097.6			88.4	3,398.0	420.4	131,054.7
Adoption Services	38,642.2	10,686.1			49,328.3		1,450.0	48,032.0									98,810.3
Adopt Svcs - Fam Pres Prj		1,000.0			1,000.0												1,000.0
Children Support Services	53,702.4	16,129.1	750.0		70,581.5	267.0	4,350.0	7,797.1		25.0	3,130.0						86,150.6
Emergency Placement	2,180.1	3,006.4			5,186.5			2,087.7			486.9						7,761.1
Residential Placement	6,543.4	11,166.6			17,710.0			11,826.1			3,683.2						33,219.3
Foster Care Placement	23,881.2	6,223.1			30,104.3			22,201.9			595.6		890.0				53,791.8
Intensive Family Svcs	1,985.6				1,985.6												1,985.6
CMDP	2,057.0				2,057.0										27,931.2		29,988.2
Healthy Families	8,715.8	5,034.2			13,750.0					475.0		700.0		6,466.7			21,391.7
Family Builders		5,200.0			5,200.0												5,200.0
CPS Appeals ² /	732.9				732.9												732.9
CPS Exp. Sub. Abuse	224.5				224.5												224.5
AG Special Line Item ² /	12,221.7	52.2			12,273.9	596.8	207.0	2,888.9	40.3	33.5	745.5				33.4	0.9	16,820.2
Child Abuse Prevention	,		826.9		826.9			,									826.9
Permanent Guardianship	7,192.3	859.3			8,051.6												8,051.6
Homeless Youth Intervention		400.0			400.0												400.0
Substance Abuse Treatment	5,000.0	2,000.0			7,000.0												7,000.0
Independent Living Ed & Trg	700.0				700.0				801.0								1,501.0
Independent Living Maint	3,136.0				3,136.0				2,100.0								5,236.0
Adop Svcs - Acad Tutoring	300.0				300.0												300.0
Total DCYF	230,906.5	91,901.2	1,576.9	209.6	324,594.2	3,589.9	7,464.6	119,122.6	3,267.4	739.9	12,738.8	700.0	890.0	6,555.1	31,362.6	421.3	511,446.4
Percent of Total	45.1%	18.0%	0.3%	0.0%	63.5%	0.7%	1.5%	23.3%	0.6%	0.1%	2.5%	0.1%	0.2%		6.1%	0.1%	99%
Support Services ³ /	12,719.7	3,027.2	-	-	15,746.9	1,816.4	392.3	4,556.2	70.4	54.2	2,263.6			7.3	516.5	23.8	25,447.7
Total DCYF/Adm Sup	243,626.2	94,928.4	1,576.9	209.6	340,341.1	5,406.3	7,856.9	123,678.8	3,337.8	794.1	15,002.4	700.0	890.0		31,879.1	445.1	536,894.1
Percent of Total	45.4%	17.7%	0.3%	0.0%	63.4%	1.0%	1.5%	23.0%	0.6%	0.1%	2.8%	0.1%	0.2%		5.9%	0.1%	99%

^{1/} Appropriated expenditures (displayed in thousands) include estimated administrative adjustments.

^{2/} In addition to FTE displayed above, the CPS Appeals Special Line Item includes 10.5 G.F. FTE; the A.G. Special Line Item includes 197.0 total FTE (150.8 G.F., .3 TANF, 45.9 Non-appr).

^{3/} The Legislature appropriates funding to the Administration portion of the Department to support other essential administrative needs of Child Protective Services, such as rent for offices for CPS case managers, Risk Management, and automation mainframe support.

^{4/} Includes one-time ancillary revenue sources such as Casey Grant, Family Conference, and CPS Donations.

FY 2009 TOTAL DCYF ESTIMATED EXPENDITURES 1/

(AND ASSOCIATED SUPPORT COSTS)

_		Appro	priated Fu	nds						Non- Ap	propriated F						All Funds
	GF	TANF	Child Abuse Preven- tion	CPS Training	Total Approp. Funds	Title IV-B CWS Part I	Title IV-B Part II	Title IV-E	Indep. Living / Educ & Training	CA&N (+) Com. Base	Social Services Block Grant	Gover- nor's Office of Drug Policy	Foster Care Client Trust	AZ Lottery Funds	Title XIX	Other ⁴ /	Total Approp.& Non- Approp.
FTE	1,056.9	396.2	1.0	000.0	1,454.1	71.0	18.0	366.7	1.0	1.0	154.0			00.4	35.8	100.4	2,101.6
Operating Adoption Services	68,948.2 45,874.6	30,144.2 10,686.1		209.6	99,302.0 56,560.7	2,726.1	1,457.6 1,450.0	25,191.5 53,044.9	326.1	206.4	4,097.6			88.4	3,398.0	420.4	137,214.1 111,055.6
Adopt Svcs - Fam Pres Pri	-,-	1,000.0			1,000.0		,	,									1,000.0
Children Support Services	53,702.4	16,129.1	750.0		70,581.5	267.0	4,350.0	7,797.1		25.0	3,130.0						86,150.6
Emergency Placement	2,180.1	3,006.4			5,186.5			2,087.7			486.9						7,761.1
Residential Placement	6,543.4	11,166.6			17,710.0			11,826.1			3,683.2						33,219.3
Foster Care Placement	22,881.2	6,223.1			29,104.3			22,201.9			595.6		890.0				52,791.8
Intensive Family Svcs	1,985.6				1,985.6												1,985.6
CMDP	2,057.0				2,057.0										27,931.2		29,988.2
Healthy Families	8,715.8	5,034.2			13,750.0					475.0		700.0		6,466.7			21,391.7
Family Builders		5,200.0			5,200.0												5,200.0
CPS Appeals ² /	732.9				732.9												732.9
CPS Exp. Sub. Abuse	224.5				224.5												224.5
AG Special Line Item $\frac{2}{4}$	12,221.7	52.2			12,273.9	596.8	207.0	2,888.9	40.3	33.5	745.5				33.4	0.9	16,820.2
Child Abuse Prevention			826.9		826.9												826.9
Permanent Guardianship	8,215.9	859.3			9,075.2												9,075.2
Homeless Youth Intervention		400.0			400.0												400.0
Substance Abuse Treatment	7,500.0	2,000.0			9,500.0												9,500.0
Independent Living Ed & Trg	700.0				700.0				801.0								1,501.0
Independent Living Maint	3,136.0				3,136.0				2,100.0								5,236.0
Adop Svcs - Acad Tutoring	300.0				300.0												300.0
Total DCYF	245,919.3	91,901.2	1,576.9	209.6	339,607.0	3,589.9	7,464.6	125,038.1	3,267.4	739.9	12,738.8	700.0	890.0	6,555.1	31,362.6	421.3	532,374.7
Percent of Total	46.2%	17.3%	0.3%	0.0%	63.8%	0.7%	1.4%	23.5%	0.6%	0.1%	2.4%	0.1%	0.2%		5.9%	0.1%	99%
Support Services ³ /	12,719.7	3,027.2	-	-	15,746.9	1,816.4	392.3	4,556.2	70.4	54.2	2,263.6			7.3	516.5	23.8	25,447.7
Total DCYF/Adm Sup	258,639.0	94,928.4	1,576.9	209.6	355,353.9	5,406.3	7,856.9	129,594.3	3,337.8	794.1	15,002.4	700.0	890.0		31,879.1	445.1	557,822.4
Percent of Total	46.4%	17.0%	0.3%	0.0%	63.7%	1.0%	1.4%	23.2%	0.6%	0.1%	2.7%	0.1%	0.2%		5.7%	0.1%	99%

^{1/} Appropriated expenditures (displayed in thousands) reflect Executive recommendations.

^{2/} In addition to FTE displayed above, the CPS Appeals Special Line Item includes 10.5 G.F. FTE; the A.G. Special Line Item includes 197.0 total FTE (150.8 G.F, .3 TANF, 45.9 Non-appr).

^{3/} The Legislature appropriates funding to the Administration portion of the Department to support other essential administrative needs of Child Protective Services, such as rent for offices for CPS case managers, Risk Management, and automation mainframe support.

^{4/} Includes one-time ancillary revenue sources such as Casey Grant, Family Conference, and CPS Donations.

EMPLOYEE SATISFACTION

8. Employee satisfaction rating for employees completing the CPS academy. (Scale 1-5)

FY 2007 and FY 2008

Employee satisfaction rating for training in	Actual Qtr 3 & 4 FY 2007 4.0	Actual Qtr 1 & 2 FY 2008 4.0	Estimate Qtr 3 & 4 FY 2008 4.0
the Division of Children, Youth and			
Families (Scale 1-5).			

9. Employee satisfaction rating for employees in the Division of Children, Youth and Families. (Scale 1-5)

FY 2007 and FY 2008

Employee satisfaction rating for employees	Actual Qtr 3 & 4 FY 2007 3.6	Actual Qtr 1 & 2 FY 2008 3.7	Estimate Qtr 3 & 4 FY 2008 3.7
in the Division of Children, Youth and			
Families (Scale 1-5).			

CPS DECISION MAKING RELATED TO REPORTS OF ABUSE AND NEGLECT

10. Percent of CPS original dependency cases where court denied or dismissed.

FY 2007 and FY 2008

		Qtr 1 & 2 FY 2008	Qtr 3 & 4 FY 2008
_	<0.1%	<0.1%	0.1%

11. Percent of Office of Administrative Hearings decisions where CPS case findings are affirmed.

FY 2007 and FY 2008

1 1 2007 and 1 1 2000			
	Actual	Actual	Estimate
	Qtr 3 & 4	Qtr 1 & 2	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Percent of Office of Administrative	86.5%	88.9%	86.0%
Hearings decisions where CPS case			
findings are affirmed.			

12. Percent of CPS complaints reviewed by the Office of the Ombudsman where allegations are reported as valid by the Ombudsman.

FY 2007 and FY 2008

Office of the Ombudsman where	Actual Qtr 3 & 4 FY 2007 2.1%	Actual Qtr 1 & 2 FY 2008 1.5%	Estimate Qtr 3 & 4 FY 2008 1.5%
allegations are reported as valid by the			
Ombudsman.			

During the third and fourth quarter of fiscal year 2007 a total of 28 out of 1,329 complaints compared to 19 of 1,270 complaints for the first and second quarter of the fiscal year 2008 were determined valid.

13. The number of children in licensed foster care, kinship care, or other family-style placements.

FY 2007 and FY 2008

	Actual	Actual	Estimate
	June*	December *	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Number of children in licensed foster care, kinship care, or other family-style placement.	7,675	7,619	7,650

^{*} Includes trial home visits; data for December is preliminary.

14. The number of children in group homes, shelters, residential centers or other congregate care settings.

FY 2007 and FY 2008

1 1 2007 and 1 1 2000			
	Actual	Actual	Estimate
	June	December*	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Number of children in group homes,	1,717	1,569	1,525
shelters, residential centers or other			
congregate care settings.			

^{*} Data for December is preliminary.

15. The number of children in shelter care for more than 21 days and the average number of days in care for these children.

FY 2007 and FY 2008

	Actual	Actual	Estimate
	Qtr 3 & 4	Qtr 1 & 2	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Number of children in shelter care for	276	268	260
more than 21 days.			
Average number of days in care for these	81	86	83
children (including only shelter settings).			

16. The number of children 0 to 3 years old in shelter care.

FY 2007 and FY 2008

1 1 2007 tine 1 1 2000			
	Actual	Actual	Estimate
	June	December*	Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Number of children 0 to 3 years old in	36	23	21
shelter care.			

^{*} Data for December is preliminary.

17. The number of children 0 to 6 years old in group homes.

FY 2007 and FY 2008

1 2007 414 1 2000	Actual June	Actual December*	Estimate Qtr 3 & 4
	FY 2007	FY 2008	FY 2008
Number of children 0 to 6 years old in	48	29	27
group homes.			

 $^{^{*}}$ As of December 31, 2007, 9 were placed with their teen mother and an additional 12 were placed in a parent model setting; data is preliminary.

TITLE IV-E WAIVER

18. Expenditures for services allowed under the Federal Title IV-E waiver including counseling, drug treatment, parenting classes, rent, furniture, car repairs and food expenditures.

Service expenditures paid under the Title IV-E waiver in the quarters ending September 30 and December 31, 2007 were \$300,492.

FAITH BASED ORGANIZATIONS

19. Information on the level of participation of faith-based organizations for providing services for families and foster homes, and what is being done to encourage these organizations to participate.

The Department continues to work collaboratively with faith-based organizations regarding Arizona's vulnerable children and their families.

Following the second Faith Summit, which was held on October 3, 2007, the Division continues developing relationships with faith-based organizations to benefit Arizona's vulnerable children and families. Much of this work occurs at the grassroots level, among district liaisons, their local community councils and individual congregations. In addition, a series of bulletin inserts regarding children in out-of-home care is in development and will be distributed to congregations statewide for use during National Foster Care Month in May. Conversations around how to best support and equip the Division's contracted agencies in their efforts to engage faith-based organizations are also underway and may result in trainings and/or workshops, beginning with the annual Children Need Homes Conference held in the fall.