



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Janice K. Brewer
Governor

Clarence H. Carter
Director

AUG 03 2011

The Honorable Janice K. Brewer
Governor of Arizona
1700 West Washington
Phoenix, Arizona 85007

Dear Governor Brewer:

Pursuant to A.R.S. § 8-818, the Department of Economic Security (DES) submits this financial and program accountability report for Child Protective Services (CPS) for the period of January to June 2011.

In 2011, the Division of Children, Youth and Families (DCYF) reduced the management of its six districts to five regions, in order to improve efficiency and reduce costs. During this reporting period, DCYF underwent changes to its online reporting and case management system to align its cost centers with the new regional boundaries. Due to these changes, the enclosed report does not include CPS staffing information for May and June 2011 by region. This information will be updated in the next semi-annual program accountability report due in December 2011. However, the Department is providing the following relevant information (through the last pay period of the reporting period ending June 24, 2011):

- Between December 24, 2010 and June 24, 2011, the Department hired 172 new CPS specialists. During the same time period, 123 CPS specialists left their positions, either because they moved to another position within the Division or left the Division entirely.
- As of June 24, 2011, the Division had 1,001 full-time equivalent CPS specialists, 150 of which were in training.
- As of June 24, 2011, the Division had 165 full-time equivalent CPS supervisors.

If you have any questions, please contact me at 602-542-5757.

Sincerely,

Clarence H. Carter
Director

Enclosure

cc: Senator Andy Biggs, Chairman, Senate Appropriations Committee
Representative John Kavanagh, Chairman, House Appropriations Committee
Senator Linda Gray, Chairman, Senate Public Safety and Human Services Committee
Representative Cecil P. Ash, Chairman, House Health and Human Services Committee
Janet Fisher, Acting Director, Arizona State Library, Archives and Public Records

DEPARTMENT OF ECONOMIC SECURITY
CHILD PROTECTIVE SERVICES ACCOUNTABILITY FACTORS
Child Protective Service Bi-Annual Financial and Program Accountability Report (CPS Report)
July 2011

A.R.S. § 8-818 requires the Department of Economic Security (DES), the Office of Strategic Planning and Budgeting (OSPB), and the Joint Legislative Budget Committee (JLBC) to develop a bi-annual financial and program accountability reporting system for Child Protective Services (CPS). Laws 2003, 2nd Special Session, Chapter 6 specified seven measures (*see Table 1*) to be included in the CPS Report. In addition, five more measures were recommended by the JLBC to be included in the CPS Report. In a letter issued to the Department on October 3, 2005, the JLBC requested that the CPS Report also include seven more measures (*see Table 2*). The July 2011 CPS Report includes data on the 19 identified financial and program accountability measures.

Table 1

Factors Identified in the Special Session Legislation

1. Success in meeting training requirements.
2. Caseloads for child protective service workers.
3. The number of new cases, cases that remain open, and cases that have been closed.
4. The ratio of child protective services workers to immediate supervisors.
5. Employee turnover, including a breakdown of employees who remain with the Department and employees who leave the Department.
6. The source and use of federal monies in child protective services.
7. The source and use of state monies in child protective services.

Table 2

Factors Requested by the JLBC

8. Employee satisfaction rating for employees completing the CPS Training Academy (Scale 1-5).
9. Employee satisfaction rating for employees in the Division of Children, Youth and Families (Scale 1-5).
10. Percent of CPS original dependency cases where court denied or dismissed.
11. Percent of Office of Administrative Hearing where CPS case findings are affirmed.
12. Percent of CPS complaints reviewed by the Office of the Ombudsman where allegations are reported as valid by the Ombudsman.
13. The number of children in licensed foster care, kinship care, or other family-style placements.
14. The number of children in group home, shelters, residential centers or other congregate care settings.
15. The number of children in shelter care more than 21 days and the average number of days in care for these children.
16. The number of children 0 to 3 years old in shelter care.
17. The number of children 0 to 6 years old in group homes.
18. Expenditures for services allowed under the Federal Title IV-E waiver including counseling, drug treatment, parenting classes, rent furniture, car repairs and food expenditures.
19. Information on the level of participation of faith-based organizations for providing services for families and foster homes, and what is being done to encourage these organizations to participate.

TRAINING

1. Success in meeting training requirements.

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
# new enrolled in CPS training academy ^{1/}	135	172	160
# new enrolled graduated ^{1/}	166	142	170
# new enrolled still in CPS training ^{1/}	120	150	140

^{1/} CPS academy training is approximately 22 weeks.

CPS CASELOADS

2. Caseloads for Child Protective Service workers.

3. The number of new cases, cases that remain open, and cases that have been closed.

Please see pages 3a – 3f for data collected on these measures for January - June 2011.

The following are definitions relevant to the “caseloads for Child Protective Service workers” factor:

- Number of Staff Required – The estimated staff (i.e., CPS specialists) required for investigations, in-home and out-of-home cases by district based on Arizona staffing standards. The total estimated staff required is then compared to the total number of authorized staff to determine the staffing need.
- Reports for Investigation – This represents the number of reports received by the Hotline to be investigated by CPS in the month. Units for this measure are defined as reports.
- In-Home Cases – This represents the number of cases where no children involved in the case have been removed from the home, but CPS is involved with the family and providing some service. Units for this measure are defined as cases.
- Out-of-Home Children – This represents the number of children placed in the custody of the Department who require placement in a foster care setting. Units for this measure are defined as children.

The following are definitions relevant to the “the number of new cases, cases that remain open, and cases that have been closed” factor:

- Number of New In-Home Cases – This measure displays the number of in-home cases that were opened in the report month.
- Number of Continuing In-Home Cases – This measure displays the number of in-home cases that remained open from the prior report month.
- Number of Closed In-Home Cases – This measure displays the number of in-home cases from the prior month that were closed.
- Number of New Out-Of-Home Children – This measure displays the number of children that entered care in the report month.
- Number of Continuing Out-of-Home Children – This measure displays the number of children that remained in care from the prior report month.
- Number of Children Leaving Care – This measure displays the number of children who left the custody of the Department from the prior month.
- Cases Identified as Non-Active – These are cases that had no case notes or service authorizations for 60 days or more. These cases are excluded from the case counts in the above measures.

Division of Children, Youth and Families
Case Count Summary Report
Data for January 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled ^{4/}	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	1,681	168.1				
District II	592	59.2				
District III	184	18.4				
District IV	153	15.3				
District V	178	17.8				
District VI	116	11.6				
Total	2,904	290.4	194	15	250.0	11.6
In-Home Cases						
District I	2,354	123.9				
District II	1,194	62.8				
District III	367	19.3				
District IV	285	15.0				
District V	429	22.6				
District VI	205	10.8				
Total	4,834	254.4	156	31.0	161.0	30.0
Out-of-Home Children						
District I	6,066	379.0				
District II	2,535	158.4				
District III	497	31.1				
District IV	425	26.6				
District V	666	41.6				
District VI	273	17.1				
District VII	50	3.1				
Total	10,512	656.9	404	26.0	559.0	18.8
Total All			754		970.0	
Total Staff Required		1,201.7				
# of Staff (Authorized)		970.0				
Number of Staff Needed		(231.7)				
Number of New In-Home Cases	1,533					
Number of Continuing In-Home Cases	3,301					
Number of Closed In-Home Cases	1,788					
Number of New Out-of-Home Children	857					
Number of Continuing Out-of-Home Children	9,655					
Number of Children Leaving Care	749					
Cases Identified as Non-Active^{2/}	8,977					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to best address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 7/2/11. In-home caseload data as of 2/11/11. Out-of-home caseload data as of 3/19/2011.

Division of Children, Youth and Families
Case Count Summary Report
Data for February 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled ^{4/}	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	1,640	164.0				
District II	543	54.3				
District III	182	18.2				
District IV	159	15.9				
District V	205	20.5				
District VI	93	9.3				
Total	2,822	282.2	188	15	250.0	11.3
In-Home Cases						
District I	2,451	129.0				
District II	1,275	67.1				
District III	397	20.9				
District IV	347	18.3				
District V	445	23.4				
District VI	220	11.6				
Total	5,135	270.3	160	32.1	161.0	31.9
Out-of-Home Children						
District I	6,147	384.2				
District II	2,578	161.1				
District III	509	31.8				
District IV	423	26.4				
District V	669	41.8				
District VI	290	18.2				
District VII	45	2.8				
Total	10,661	666.3	395	27.0	559.0	19.1
Total All			743		970.0	
Total Staff Required		1,218.8				
# of Staff (Authorized)		970.0				
Number of Staff Needed		(248.8)				
Number of New In-Home Cases	2,021					
Number of Continuing In-Home Cases	3,114					
Number of Closed In-Home Cases	1,720					
Number of New Out-of-Home Children	1,061					
Number of Continuing Out-of-Home Children	9,600					
Number of Children Leaving Care	1,022					
Cases Identified as Non-Active ^{2/}	8,684					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 7/2/11. In-home data as of 3/14/11. Out-of-home caseload data as of 4/16/11.

Division of Children, Youth and Families
Case Count Summary Report
Data for March 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled ^{4/}	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	1,916	191.6				
District II	647	64.7				
District III	200	20.0				
District IV	174	17.4				
District V	240	24.0				
District VI	123	12.3				
Total	3,300	330.0	220	15	250.0	13.2
In-Home Cases						
District I	2,625	138.2				
District II	1,246	65.6				
District III	418	22.0				
District IV	402	21.3				
District V	469	24.7				
District VI	205	10.8				
Total	5,365	282.6	162	33.1	161.0	33.3
Out-of-Home Children						
District I	6,216	388.5				
District II	2,562	160.2				
District III	513	32.1				
District IV	412	25.8				
District V	672	42.0				
District VI	290	18.1				
District VII	42	2.6				
Total	10,707	669.3	384	27.9	559.0	19.2
Total All			766		970.0	
Total Staff Required		1,281.9				
# of Staff (Authorized)		970.0				
Number of Staff Needed		(311.9)				
Number of New In-Home Cases	1,991					
Number of Continuing In-Home Cases	3,374					
Number of Closed In-Home Cases	1,761					
Number of New Out-of-Home Children	935					
Number of Continuing Out-of-Home Children	9,772					
Number of Children Leaving Care	794					
Cases Identified as Non-Active^{2/}	8,844					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to best address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 7/2/11. In-home caseload data as of 4/15/11. Out-of-home caseload data as of 5/21/11.

Division of Children, Youth and Families
Case Count Summary Report
Data for April 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled 4/	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	2,045	204.5				
District II	608	60.8				
District III	191	19.1				
District IV	194	19.4				
District V	247	24.7				
District VI	123	12.3				
Total	3,408	340.8	227	15	250.0	13.6
In-Home Cases						
District I	3,509	184.7				
District II	1,280	67.4				
District III	447	23.5				
District IV	385	20.3				
District V	1,022	53.8				
District VI	207	10.9				
Total	6,850	360.6	184	37.2	161.0	42.5
Out-of-Home Children						
District I	6,351	396.8				
District II	2,532	158.3				
District III	496	31.0				
District IV	444	27.8				
District V	697	43.6				
District VI	314	19.6				
District VII	40	2.5				
Total	10,874	679.6	347	31.3	559.0	19.5
Total All			758		970.0	
Total Staff Required		1,381.0				
# of Staff (Authorized)		970.0				
Number of Staff Needed		(411.0)				
Number of New In-Home Cases	2,244					
Number of Continuing In-Home Cases	4,606					
Number of Closed In-Home Cases	759					
Number of New Out-of-Home Children	1,079					
Number of Continuing Out-of-Home Children	9,795					
Number of Children Leaving Care	925					
Cases Identified as Non-Active^{2/}	7,537					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to best address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 1/1/11. In-home caseload data as of 11/15/10. Out-of-home caseload data as of 6/18/11.

Division of Children, Youth and Families
Case Count Summary Report
Data for May 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled ^{4/}	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	1,892	189.2				
District II	561	56.1				
District III	184	18.4				
District IV	216	21.6				
District V	268	26.8				
District VI	98	9.8				
Total	3,219	321.9	215	15	250.0	12.9
In-Home Cases						
District I	3,500	184.2				
District II	1,355	71.3				
District III	409	21.5				
District IV	427	22.5				
District V	928	48.8				
District VI	229	12.1				
Total	6,848	360.4	201	34.1	161.0	42.5
Out-of-Home Children						
District I	6,474	404.6				
District II	2,515	157.3				
District III	521	32.6				
District IV	444	27.8				
District V	683	42.7				
District VI	317	19.8				
District VII	44	2.8				
Total	10,998	687.6	384	28.6	559.0	19.7
Total All			800		970.0	
Total Staff Required		1,369.9				
# of Staff (Authorized) ^{2/}		970.0				
Number of Staff Needed		(399.9)				
Number of New In-Home Cases	2,304					
Number of Continuing In-Home Cases	4,544					
Number of Closed In-Home Cases	2,306					
Number of New Out-of-Home Children	1,077					
Number of Continuing Out-of-Home Children	9,921					
Number of Children Leaving Care	974					
Cases Identified as Non-Active ^{2/}	8,069					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to best address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 7/2/11. In-home caseload data as of 6/15/11. Out-of-home caseload data as of 7/16/11.

Division of Children, Youth and Families
Case Count Summary Report
Data for June 2011

	Number of Units	# of Staff Required ^{1/3/}	# of Staff Filled ^{4/}	Workload per FTE	# of Staff Authorized	Workload per FTE
Reports for Investigation						
District I	1,590	159.0				
District II	518	51.8				
District III	163	16.3				
District IV	167	16.7				
District V	215	21.5				
District VI	85	8.5				
Total	2,738	273.8	183	15	250.0	11.0
In-Home Cases						
District I	2,851	150.1				
District II	1,322	69.6				
District III	340	17.9				
District IV	404	21.3				
District V	466	24.5				
District VI	240	12.6				
Total	5,623	296.0	179	31.4	161.0	34.9
Out-of-Home Children						
District I	6,496	405.9				
District II	2,557	159.7				
District III	532	33.3				
District IV	452	28.3				
District V	681	42.6				
District VI	319	19.9				
District VII	45	2.8				
Total	11,082	692.5	419	26.4	559.0	19.8
Total All			781		970.0	
Total Staff Required		1,262.3				
# of Staff (Authorized)		970.0				
Number of Staff Needed		(292.3)				
Number of New In-Home Cases	1,805					
Number of Continuing In-Home Cases	3,818					
Number of Closed In-Home Cases	3,030					
Number of New Out-of-Home Children	900					
Number of Continuing Out-of-Home Children	10,182					
Number of Children Leaving Care	910					
Cases Identified as Non-Active^{2/}	9,488					

1/ Required staffing provided by district for informational purposes only. Staffing is not appropriated at the district level; the Division manages staffing to best address each location's needs and caseload levels.

2/ These cases have no case notes or service authorizations for 60 days or more, and are excluded from the above case counts. Represents closed removals or in-home cases that have not had case notes completed.

3/ Number of Staff Required based on the following standards: a workload per case manager of 10 investigations, 19 in-home cases, or 16 out-of-home children.

4/ Number of Staff excludes staff in training.

NOTE: Investigative caseload data as of 7/2/11. In-home caseload data as of 7/15/11. Out-of-home caseload data as of 7/16/11.

EMPLOYEE RATIOS AND TURNOVER

- 4. The ratio of child protective services workers to immediate supervisors.**
- 5. Employee turnover, including a breakdown of employees who remain with the Department and employees who leave the Department.**

Please see pages 4a – 4h for data collected on these measures for January - April 2011.

The following are definitions relevant to the employee ratio and turnover factors:

- Authorized – The number of authorized FTEs for the district. Authorized FTEs are those received through appropriation and their matching federal or other fund share. In addition, the Department continues to assess the duties of classifications with similar job functions which may adjust the authorized FTE in the future.
- Filled – The number of staff who are placed in the authorized positions.
- Vacant – The number of vacant positions (calculated by subtracting the filled positions from the authorized positions).
- Training – The number of staff who are in the training institute to fill the vacant positions.
- New Hires to State – Number of staff hired who did not come from another state agency or from within DES.
- Transferred from Another DCYF District – Number of staff hired in the report district that transferred from another DCYF district.
- Transferred from Another State Agency – An employee who was employed by another agency is hired by DCYF (e.g., a Division of Behavioral Health Services employee is hired as a CPS specialist or CPS unit supervisor).
- Promotion from Within DCYF – An employee who was previously in another DCYF position that promoted to a CPS specialist (e.g., a CPS case aide who attained a Bachelor's degree and now qualifies for a CPS specialist position).
- Promotion from Within DES – These are new hires to DCYF that came from elsewhere within DES.
- Separation from State Service – An employee who has left employment with the State of Arizona.
- Transferred Outside DES – The employee has left DES employment, but is still employed by the State of Arizona (e.g., the employee may have left to work at the Department of Health Services).
- Transferred Outside DCYF – Continued Employment with DES – The employee has left DCYF but went to work for another Division within DES.
- Transferred to Another DCYF District – Same as a Transferred from Another DCYF District.
- Promotion Within DCYF – An employee who was previously in a CPS specialist position that promoted to a CPS unit supervisor or another DCYF position.
- Other – An employee who takes a voluntary demotion or some other occurrence (e.g., the employee is a CPS program specialist, but decides to go back to being a CPS specialist).
- Retention Rate – Calculated by taking the total filled positions (including those in training) less the positions leaving DCYF and dividing that number by the total filled (including training).

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S, II'S, AND III'S									
AS OF 1/21/2011									
	AUTHORIZED	516	219	78	63	63	34	70	1043
	FILLED	421	158	59	47	45	24	67	821
	VACANT	36	30	9	3	4	5	3	90
	TRAINING (1)	59	31	10	13	14	5		132

DURING THE PERIOD OF 12/25/2010 THRU 1/21/2011									
	NEW HIRE								
	NEW HIRES TO STATE	10	4		2	2	3		21
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	10	4	0	2	2	3	0	21
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	9	2	3					14
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF	1	2					1	4
	OTHER (2)				2				2
	TOTAL LEAVING THE SERIES	10	4	3	2	0	0	1	20
	RETENTION RATE	98.1%	98.9%	95.7%	96.7%	100.0%	100.0%	100.0%	98.3%
	MONTHLY DCYF TURNOVER RATE (3)	1.9%	1.1%	4.3%	3.3%	0.0%	0.0%	0.0%	1.7%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS									
AS OF 1/21/2011									
	AUTHORIZED	84	33	15	12	13	11	7	175
	FILLED	80	34	14	11	11	7	10	167
	VACANT	4	-1	1	1	2	4	-3	8

DURING THE PERIOD OF 12/25/2010 THRU 1/21/2011									
	NEW HIRE								
	NEW HIRES TO STATE								0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF	1	2					1	4
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	1	2	0	0	0	0	1	4
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE								0
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER(1)	1						1	2
	TOTAL LEAVING THE SERIES	1	0	0	0	0	0	1	2
	RETENTION RATE	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	90.0%	98.8%
	MONTHLY DCYF TURNOVER RATE (2)	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	1.2%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.9

(1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.

(2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S, II'S, AND III'S									
AS OF 2/18/2011									
	AUTHORIZED	516	219	78	63	63	34	70	1043
	FILLED	418	154	61	44	45	21	67	810
	VACANT	39	27	7	5	5	4	3	90
	TRAINING (1)	59	38	10	14	13	9		143

DURING THE PERIOD OF 1/22/2011 THRU 2/18/2011									
	NEW HIRE								
	NEW HIRES TO STATE	5	7	3	1	1	4	1	22
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	5	7	3	1	1	4	1	22
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	7	3	1	1	2		1	15
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF	1							1
	OTHER (2)		1		2		3		6
	TOTAL LEAVING THE SERIES	8	4	1	3	2	3	1	22
	RETENTION RATE	98.5%	97.9%	98.6%	94.8%	96.6%	90.0%	98.5%	97.8%
	MONTHLY DCYF TURNOVER RATE (3)	1.5%	2.1%	1.4%	5.2%	3.4%	10.0%	1.5%	2.2%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS									
AS OF 2/18/2011									
	AUTHORIZED	84	33	15	12	13	11	7	175
	FILLED	77	33	14	11	12	7	10	164
	VACANT	7	0	1	1	1	4	-3	11

DURING THE PERIOD OF 1/22/2011 THRU 2/18/2011									
	NEW HIRE								
	NEW HIRES TO STATE								0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER					1			1
	TOTAL NEW HIRES	0	0	0	0	1	0	0	1
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	1							1
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER(1)	2	1						3
	TOTAL LEAVING THE SERIES	3	1	0	0	0	0	0	4
	RETENTION RATE	96.1%	97.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.6%
	MONTHLY DCYF TURNOVER RATE (2)	3.9%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.9

(1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.

(2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S, II'S, AND III'S									
AS OF 3/18/2011									
	AUTHORIZED	516	219	78	63	63	34	70	1043
	FILLED	423	161	66	43	50	23	68	834
	VACANT	52	27	8	2	-2	3	2	92
	TRAINING (1)	41	31	4	18	15	8	0	117

DURING THE PERIOD OF 2/19/2011 THRU 3/18/2011									
	NEW HIRE								
	NEW HIRES TO STATE	8	4	0	5	3	1	0	21
	TRANSFERRED FROM ANOTHER DCYF DISTRICT					5		3	8
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	8	4	0	5	8	1	3	29
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	11	2	0	2	1	0	2	18
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT	8							8
	PROMOTED WITHIN DCYF	2	2	1					5
	OTHER (2)								0
	TOTAL LEAVING THE SERIES	21	4	1	2	1	0	2	31
	RETENTION RATE	97.6%	99.0%	100.0%	96.7%	98.5%	100.0%	97.1%	98.1%
	MONTHLY DCYF TURNOVER RATE (3)	2.4%	1.0%	0.0%	3.3%	1.5%	0.0%	2.9%	1.9%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS									
AS OF 3/18/2011									
	AUTHORIZED	84	33	15	12	13	11	7	175
	FILLED	77	33	15	11	12	7	10	165
	VACANT	7	0	0	1	1	4	-3	10

DURING THE PERIOD OF 2/19/2011 THRU 3/18/2011									
	NEW HIRE								
	NEW HIRES TO STATE								0
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF	2	2	1					5
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	2	2	1	0	0	0	0	5
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	1							1
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER (1)	1	2						3
	TOTAL LEAVING THE SERIES	2	2	0	0	0	0	0	4
	RETENTION RATE	97.4%	93.9%	100.0%	100.0%	100.0%	100.0%	100.0%	97.6%
	MONTHLY DCYF TURNOVER RATE (2)	2.6%	6.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:5.1

(1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.

(2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS SPECIALISTS I'S, II'S, AND III'S									
AS OF 4/29/2011									
	AUTHORIZED	516	219	78	63	63	34	70	1043
	FILLED	412	162	61	43	56	24	68	826
	VACANT	54	23	12	5	-2	2	2	96
	TRAINING (1)	50	34	5	15	9	8		121

DURING THE PERIOD OF 3/19/2011 THRU 4/29/2011									
	NEW HIRE								
	NEW HIRES TO STATE	9	5	1	0	1	2		18
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFERRED FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF								0
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	9	5	1	0	1	2	0	18
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE	5	1	5	3	1	1		16
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF	3							3
	OTHER (2)	3							3
	TOTAL LEAVING THE SERIES	11	1	5	3	1	1	0	22
	RETENTION RATE	98.3%	99.5%	92.4%	94.8%	98.5%	96.9%	100.0%	98.0%
	MONTHLY DCYF TURNOVER RATE (3)	1.7%	0.5%	7.6%	5.2%	1.5%	3.1%	0.0%	2.0%

- (1) STAFF IN THE TRAINING INSTITUTE ARE NOT REFLECTED IN THE FILLED NUMBERS NOR IN THE VACANT NUMBERS.
- (2) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES FOR OTHER REASONS.
- (3) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS (INCLUDING TRAINING).

DCYF CPS SPECIALIST AND SUPERVISOR PERSONNEL ACTIVITY

		DIST 1	DIST 2	DIST 3	DIST 4	DIST 5	DIST 6	HOTLINE	TOTAL
CPS UNIT SUPERVISORS									
AS OF 4/29/2011									
	AUTHORIZED	84	33	15	12	13	11	7	175
	FILLED	78	33	15	11	13	7	10	167
	VACANT	6	0	0	1	0	4	-3	8

DURING THE PERIOD OF 3/19/2011 THRU 4/29/2011									
	NEW HIRE								
	NEW HIRES TO STATE					1			1
	TRANSFERRED FROM ANOTHER DCYF DISTRICT								0
	TRANSFER FROM ANOTHER STATE AGENCY								0
	PROMOTION FROM WITHIN DCYF	3	1						4
	PROMOTION FROM WITHIN DES								0
	OTHER								0
	TOTAL NEW HIRES	3	1	0	0	1	0	0	5
	LEAVING THE SERIES								
	SEPARATION FROM STATE SERVICE		1						1
	TRANSFERRED OUTSIDE DES								0
	TRANSFERRED OUTSIDE DCYF-CONTINUED EMPLOYMENT WITH DES								0
	TRANSFERRED TO ANOTHER DCYF DISTRICT								0
	PROMOTED WITHIN DCYF								0
	OTHER (1)								0
	TOTAL LEAVING THE SERIES	2	1	0	0	0	0	0	2
	RETENTION RATE	97.4%	97.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%
	MONTHLY DCYF TURNOVER RATE (2)	2.6%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%

RATIO OF TOTAL SUPERVISOR POSITIONS TO TOTAL CPS POSITIONS IS: 1:6.0

RATIO OF FILLED SUPERVISOR POSITIONS TO FILLED SPECIALIST POSITIONS IS: 1:4.9

(1) INCLUDES BOTH VOLUNTARY AND INVOLUNTARY GRADE DECREASES, DEMOTIONS, AND STAFF LEAVING THE SERIES.

(2) THE MONTHLY TURNOVER RATE IS CALCULATED BY TAKING THE TOTAL NUMBER OF STAFF LEAVING DCYF AND DIVIDING THAT BY THE TOTAL FILLED POSITIONS.

FEDERAL AND STATE EXPENDITURES

- 6. The source and use of federal monies in the Division of Children, Youth and Families.**
- 7. The source and use of state monies in the Division of Children, Youth and Families.**

Please see pages 5a-b for data collected on these measures for fiscal years 2011 and 2012. Costs include anticipated 13th month expenditures and administrative adjustments.

FY 2011 TOTAL DCYF ESTIMATED EXPENDITURES ^{1/}
(AND ASSOCIATED SUPPORT COSTS)

	Appropriated Funds					Non-Appropriated Funds								All Funds
	GF	TANF	Child Abuse Prevention	CPS Training	Total Approp. Funds	Title IV-B CWS Part I	Title IV-B Part II	Title IV-E	Social Services Block Grant	Foster Care Client Trust	AZ Lottery Funds	Title XIX	Other	Total Approp. & Non-Approp.
FTE	823.4	477.4	1.0		1,301.8	71.0	46.0	366.7	154.0			35.8	2.0	1,977.3
Operating	44,655.1	41,530.4		206.8	86,392.3	4,364.4	1,187.2	28,720.1	2,997.6			3,388.6	648.0	127,698.2
Adoption Services	39,250.6	24,102.4			63,353.0		1,011.0	77,287.5					1,083.8	142,735.3
Children Support Services	34,258.5	30,554.1	1,459.8		66,272.4	19.4	825.0	13,501.6		65.0				80,683.4
Emergency Placement	1,920.8	3,256.4			5,177.2			2,950.5		25.0				8,152.7
Residential Placement	5,657.9	13,166.6			18,824.5			11,491.2	5,579.8	365.0				36,260.5
Foster Care Placement	16,139.5	6,973.1			23,112.6			16,567.1		435.0				40,114.7
CMDP	1,757.0				1,757.0							25,997.4		27,754.4
Healthy Families					-						5,530.7		488.3	6,019.0
CPS Appeals ^{2/}	700.6				700.6									700.6
AG Special Line Item ^{2/}	10,889.7	52.5			10,942.2	174.0	144.0	2,888.9	628.5			18.8	90.2	14,886.6
Permanent Guardianship	7,072.3	4,743.0			11,815.3									11,815.3
Substance Abuse Treatment	4,138.9	4,000.0			8,138.9									8,138.9
Independent Living Maint	2,719.3				2,719.3									2,719.3
Total DCYF	169,160.2	128,378.5	1,459.8	206.8	299,205.3	4,557.8	3,167.2	153,406.9	9,205.9	890.0	5,530.7	29,404.8	2,310.3	507,678.9
Support Services ^{3/}	5,982.6	743.2	-	-	6,725.8	160.3	165.7	3,979.5	1,587.4	-	-	484.7	68.1	13,171.5
Total DCYF/Adm Sup	175,142.8	129,121.7	1,459.8	206.8	305,931.1	4,718.1	3,332.9	157,386.4	10,793.3	890.0	5,530.7	29,889.5	2,378.4	520,850.4
Percent of Total	33.6%	24.8%	0.3%	0.0%	58.7%	0.9%	0.6%	30.2%	2.1%	0.2%	1.1%	5.7%	0.5%	100%

1/ All expenditures are displayed in thousands.

2/ In addition to FTE displayed above, the CPS Appeals Special Line Item includes 10 GF FTE; the AG Special Line Item includes 197.0 total FTE (150.8 GF, .3 TANF, 45.9 Non-appr).

3/ The Legislature appropriates funding to the Administration portion of the Department to support other essential administrative needs of Child Protective Services, such as Office of Licensing, Certification and Review, Risk Management, and automation mainframe support.

FY 2012 TOTAL DCYF ESTIMATED EXPENDITURES ^{1/}
(AND ASSOCIATED SUPPORT COSTS)

	Appropriated Funds					Non- Appropriated Funds							All Funds	
	GF	TANF	Child Abuse Prevention	CPS Training	Total Approp. Funds	Title IV-B CWS Part I	Title IV-B Part II	Title IV-E	Social Services Block Grant	Foster Care Client Trust	AZ Lottery Funds	Title XIX	Other	Total Approp.& Non-Approp.
FTE	833.4	477.4	1.0		1,311.8	71.0	46.0	366.7	154.0			35.8	2.0	1,987.3
Operating	49,858.2	42,832.0		211.2	92,901.4	5,996.9	1,088.3	26,293.1	2,997.6			2,880.7	384.1	132,542.1
Adoption Services	43,742.2	28,002.4			71,744.6		1,180.5	79,901.9						152,827.0
Children Support Services	30,054.4	45,354.1	1,459.1		76,867.6	4.7	825.0	13,788.3		65.0		26,211.8		117,762.4
Emergency & Residential Placement	7,578.7	16,423.0			24,001.7			21,564.4	5,579.8	390.0				51,535.9
Foster Care Placement	16,139.5	6,973.1			23,112.6			17,188.7		435.0				40,736.3
Healthy Families					-						5,909.4		410.5	6,319.9
AG Special Line Item ^{2/}	11,184.9	54.5			11,239.4	178.7	147.9	2,967.4	645.6	-	-	19.3	92.6	15,290.9
Permanent Guardianship	7,072.3	4,543.0			11,615.3									11,615.3
Independent Living Maint	2,719.3				2,719.3									2,719.3
Total DCYF	168,349.5	144,182.1	1,459.1	211.2	314,201.9	6,180.3	3,241.7	161,703.8	9,223.0	890.0	5,909.4	29,111.8	887.2	531,349.1
Support Services ^{3/}	6,116.7	759.8	-	-	6,876.5	163.9	169.5	4,068.6	1,622.9	-	-	495.6	69.6	13,466.6
Total DCYF/Adm Sup	174,466.2	144,941.9	1,459.1	211.2	321,078.4	6,344.2	3,411.2	165,772.4	10,845.9	890.0	5,909.4	29,607.4	956.8	544,815.7
Percent of Total	32.0%	26.6%	0.3%	0.0%	58.9%	1.2%	0.6%	30.4%	2.0%	0.2%	1.1%	5.4%	0.2%	100%

1/ All expenditures are displayed in thousands.

2/ In addition to FTE displayed above, the AG Special Line Item includes 197.0 total FTE (150.8 GF, .3 TANF, 45.9 Non-appr).

3/ The Legislature appropriates funding to the Administration portion of the Department to support other essential administrative needs of Child Protective Services, such as Office of Licensing, Certification and Review, Risk Management, and automation mainframe support.

EMPLOYEE SATISFACTION

8. Employee satisfaction rating for employees completing the CPS academy. (Scale 1-5)

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
Employee satisfaction rating for training in the Division of Children, Youth and Families (Scale 1-5).	4.8	4.8	4.8

9. Employee satisfaction rating for employees in the Division of Children, Youth and Families. (Scale 1-5)

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
Employee satisfaction rating for employees in the Division of Children, Youth and Families (Scale 1-5).	3.5	3.6	3.7

CPS DECISION MAKING RELATED TO REPORTS OF ABUSE AND NEGLECT

10. Percent of CPS original dependency cases where court denied or dismissed.

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
Percent of CPS original dependency cases where court denied or dismissed.	0.1%	0.0%	0.1%

11. Percent of Office of Administrative Hearings decisions where CPS case findings are affirmed.

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
Percent of Office of Administrative Hearings decisions where CPS case findings are affirmed.	93.8%	88.0%	89.0%

12. Percent of CPS complaints reviewed by the Office of the Ombudsman where allegations are reported as valid by the Ombudsman.

FY 2011 and FY 2012

	Actual Qtr 1 & 2 FY 2011	Actual Qtr 3 & 4 FY 2011	Estimate Qtr 1 & 2 FY 2012
Percent of CPS complaints reviewed by the Office of the Ombudsman where allegations are reported as valid by the Ombudsman.	4.6%	2.9%	2.8%

During the third and fourth quarter of fiscal year 2011, a total of 8 out of 279 complaints were determined valid, compared to 6 of 131 complaints for the first and second quarter of fiscal year 2011.

13. The number of children in licensed foster care, kinship care, or other family-style placements.

FY 2011 and FY 2012

	Actual December* FY 2011	Actual June** FY 2011	Estimate December FY 2012
Number of children in licensed foster care, kinship care, or other family-style placement.	8,776	9,118	9,100

* Includes trial home visits.

** Data for June is preliminary.

14. The number of children in group homes, shelters, residential centers or other congregate care settings.

FY 2011 and FY 2012

	Actual December FY 2011	Actual June* FY 2011	Estimate December FY 2012
Number of children in group homes, shelters, residential centers or other congregate care settings.	1,284	1,438	1,400

* Data for June is preliminary.

15. The number of children in shelter care for more than 21 days and the average number of days in care for these children.

FY 2011 and FY 2012

	Actual Qtr 3 & 4 FY 2011	Actual Qtr 1 & 2 FY 2011	Estimate Qtr 1 & 2 FY 2012
Number of children in shelter care for more than 21 days.	365	433	400
Average number of days in care for these children (including only shelter settings).	75	63	60

16. The number of children 0 to 3 years old in shelter care.

FY 2011 and FY 2012

	Actual December FY 2011	Actual June* FY 2011	Estimate December FY 2012
Number of children 0 to 3 years old in shelter care.	12	24	24

* Data for June is preliminary.

17. The number of children 0 to 6 years old in group homes.

FY 2011 and FY 2012

	Actual December FY 2011	Actual June* FY 2011	Estimate December FY 2012
Number of children 0 to 6 years old in group homes.	12	14	14

* As of June 30, 2011, 11 children were placed with their teen mother and an additional 7 children were placed in a parent model setting; data for June is preliminary.

TITLE IV-E WAIVER

18. Expenditures for services allowed under the federal Title IV-E waiver including counseling, drug treatment, parenting classes, rent, furniture, car repairs, and food expenditures.

The Title IV-E Waiver program ended on December 31, 2008.

FAITH-BASED ORGANIZATIONS

19. Information on the level of participation of faith-based organizations for providing services for families and foster homes, and what is being done to encourage these organizations to participate.

The ArizonaSERVES initiative, established by Governor Brewer’s Executive Order of March 2, 2010, has become a vital link between the Division of Children, Youth and Families and the Arizona faith community.

Through ArizonaSERVES – Service, Engagement, Responsiveness, Volunteerism, Encouragement, Support – the Division is strengthening existing relationships and solidifying new partnerships in two specific areas of need: Exploring ways to develop community support for families who are caring for foster children; and, supporting children in out of home care with required visitation with their parents in an effort to reunify with their families.

To meet those areas the Division has developed lists of needs within each CPS office statewide. Those lists were plotted into maps that have been posted on the ArizonaSERVES website, www.arizonaserves.gov. Faith communities are now able to review the areas of need and contact the Division directly to offer support. In preparation for working with ArizonaSERVES the Division put in place a statewide infrastructure that allows the Division to respond in a timely and cohesive manner.

Several projects are in the development stage at this time; it is especially exciting that those projects are in the more rural areas of east Mesa, Apache Junction, Globe and Yuma.

In the metropolitan areas of Phoenix and Tucson, the work of ArizonaSERVES Task Force members has led to the organization of the No Child Waiting Coalition, www.nochildwaiting.org. This coalition began in March 2011. While the coalition is still growing and developing, the

member churches involved thus far already are able to reach between 50,000 and 60,000 Arizona families with information about the needs of children in foster care and the families that support them. To accomplish this, the coalition has developed the above mentioned website which includes a tool kit for faith leaders. The toolkit contains sermon outlines, bulletin inserts and other materials to be used in churches. In addition, several coalition members have held orientation sessions for their members