

# **DEPARTMENT OF CHILD SAFETY**

### MONTHLY STAFFING REPORT

September 2017

Pursuant to Laws 2015, Chapter 117, Section 24 requires the Department of Child Safety to issue a monthly report on the Department's new hires and separations. Staffing numbers captured in this report reflect information as of the final day of the month. Due to delays in processing, final numbers may be different in subsequent reports.

As required, the Department has provided the required data from January 2016 until August 2017, for the month of September 2017. It is the objective of the Department to produce a report that not only provides the legislatively required information but in a manner that is consumable to all readers. With this objective in mind, the Department is open to input to improve this report.

#### **Data Descriptions and Assumptions**

- New Hires are defined as employees "new to DCS" which excludes internal transfers, demotions, or promotions.
- Separations are defined as any employee separation from DCS. This includes all voluntary and involuntary separation, as well as interagency transfers.
- Data and calculations were extracted from the Human Resources Information Solution (HRIS). Employees in "Future Hire" status were omitted.
- Beginning June 2017, Table 1 was revised to reflect "Total Turnovers" which include voluntary and involuntary separations as well as promotions and transfers by DCS Specialists to other positions within the Department. This more accurately describes changes in filled Specialist positions.
- Effective August 2017, the Office of the Ombudsman is no longer part of the Inspections Bureau and is now counted separately.

**Table 1** provides hiring details for the Specialist positions. This Table represents the number of Filled FTE in the following categories: *Case-Carrying Specialists*, *Specialist in Training*, and *Intake Positions*.

Table 1: DCS Specialists	Table 1: DCS Specialists																
MONTH		July 2017 <sup>1,2</sup>								August 2017							
POSITIONS	Total	Total Hires <sup>1</sup>	Promotions, Demotions & Transfers <sup>1,2</sup>		Voluntary Separations <sup>1</sup>	Involuntary Se parations <sup>1</sup>	Promotions, Demotions & Transfers <sup>1,2</sup>	Total	Total Hires	Promotions, Demotions & Transfers <sup>2</sup>	Total Turnove rs <sup>2</sup>	Voluntary Separations	Involuntary Separations	Demotions &			
Appropriated (Funded/Budgeted)	1406							1406									
Filled Case Specialist (active)	1059	6	6	40	25	0	15	1059	0	2	46	34	2	10			
Filled Case Specialist (training)	227	60	0	9	8	1	0	211	37	2	10	8	2	0			
Filled intake (hotline)	71	1	0	2	1	0	1	68	0	0	4	2	0	2			
Total Filled - Specialists	1357	67	6	51	34	1	16	1338	37	4	60	44	4	12			
Monthly turnover rate	3.8%	128															

1 Denotes updated data, validated based on 9/5/2017 HRIS reports

<sup>2</sup> Includes voluntary and involuntary separations as well as promotions, demotions and transfers by DCS Specialists to/from other positions within the Department

## DCS Monthly Staffing Report September 2017

*Table 2* provides hiring details for the Non-DCS Case Specialist. This Table represents the number of Filled FTE in all Non-Case Specialist Positions. Included in this information is the number of separations, transfers and new hires for the respective areas.

Table 2: Non-Case Specialists - 1	Γable 2: Non-Case Specialists - DCS Operations: All														
MONTH	July 2017 <sup>1,2</sup>								August 2017						
POSITIONS	Total	Total Hires <sup>1,2</sup>	Promotions, Demotions & Transfers <sup>1,2</sup>	Total Separations <sup>1,2</sup>	Voluntary Separations <sup>1</sup>	Involuntary Separations <sup>1</sup>	Promotions, Demotions, & Transfers <sup>1,2</sup>	Total	Total Hires	Promotions, Demotions & Transfers <sup>2</sup>	Total Se parations <sup>2</sup>	Voluntary Separations	Involuntary Separations	Promotions, Demotions, & Transfers <sup>2</sup>	
Appropriated	1511							1511							
Total Filled - Administrative staff	1385	16	17	33	17	3	13	1378	11	6	24	19	2	3	
Monthly turnover rate	2.4%														

<sup>1</sup> Denotes updated data, validated based on 9/5/2017 HRIS reports

*Table 2A* provides a detailed breakdown of Non-Case Specialist for all of Field Operations. Included in this information is the number of separations, transfers and new hires for the respective areas.

Table 2A: Non-Case Specialist:	Table 2A: Non-Case Specialist: Field Operations																
MONTH		July 2017 <sup>1,2</sup>								August 2017							
POSITIONS	Total	Total Hires <sup>1,2</sup>	Promotions, Demotions & Transfers <sup>1,2</sup>	Total Separations <sup>1,2</sup>	Voluntary Separations <sup>1</sup>	Involuntary Separations <sup>1</sup>	Promotions, Demotions, & Transfers <sup>1,2</sup>	Total	Total Hires	Promotions, Demotions & Transfers <sup>2</sup>	Total Separations <sup>2</sup>	Voluntary Separations	Involuntary Separations	Promotions, Demotions, & Transfers <sup>2</sup>			
Filled Program Managers	40	0	0	0	0	0	0	40	0	0	0	0	0	0			
Filled Program Supervisors	223	0	6	4	2	0	2	222	0	2	3	1	0	2			
Filled Case Aides	271	6	3	9	5	1	3	267	8	0	12	6	2	4			
Filled OCWI	90	2	3	4	3	0	1	91	0	3	2	2	0	0			
Filled Other Field Support	291	1	0	7	4	0	3	293	1	6	5	5	0	0			
Total Filled - Field Operations Staff	915	9	12	24	14	1	9	913	9	11	22	14	2	6			
Monthly turnover rate	2.6%																

<sup>1</sup> Denotes updated data, validated based on 9/5/2017 HRIS reports

<sup>2</sup> Includes promotions, demotions and transfers by employees to other positions within the Department.

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### DCS Monthly Staffing Report September 2017

*Table 2B* provides a detailed breakdown of Non-Case Specialist for all of Central Administration. Included in this information is the number of separations, transfers and new hires for the respective areas.

Table 2B: Non-Case Specialist: 0	Central Adn	ninistration												
MONTH			J	uly 2017 1,2,3							August 2017	3		
POSITIONS	Total	Total Hires <sup>1,2</sup>	Promotions,	Total	Voluntary	Involuntary Separations <sup>1</sup>	Promotions, Demotions, & Transfers <sup>1,2</sup>	Total	Total Hires	Promotions, Demotions & Transfers <sup>2</sup>	Total Separations <sup>2</sup>	Voluntary Separations	Involuntary Separations	Promotions, Demotions, & Transfers <sup>1,2</sup>
Filled Directors Office	5	0	1	0	0	0	0	4	0	0	1	0	0	1
Filled Deputy Director of Support Services	11	0	1	0	0	0	0	10	0	0	1	1	0	0
Filled Office of Contracts and Procurement	16	0	0	0	0	0	0	19	0	3	0	0	0	0
Filled Office of Licensing and Regulation	32	0	0	0	0	0	0	32	0	0	0	0	0	0
Filled Business Services	9	0	0	1	0	1	0	9	0	0	0	0	0	0
Filled Real Estate	9	1	0	0	0	0	0	8	0	0	1	1	0	0
Filled Child Safety Support Admin	31	0	0	0	0	0	0	31	0	0	0	0	0	0
Filled Technology Services	48	1	0	2	1	0	1	46	1	0	3	0	0	3
Filled Human Resources & CWTI	50	1	1	2	0	0	2	49	0	0	1	0	0	1
Filled Finance and Accounting	69	1	0	0	0	0	0	67	0	0	2	2	0	0
Filled Office of Policy and Rules	16	0	0	0	0	0	0	16	0	0	0	0	0	0
Filled CMDP	71	3	0	0	0	0	0	71	0	0	0	0	0	0
Filled Inspection Bureau	45	0	2	2	1	0	1	23	0	0	22	1	0	21
Filled Ombudsman <sup>3</sup>								20	0	20	0	0	0	0
Filled Enterprise Risk Management	6	0	0	1	0	1	0	6	0	0	0	0	0	0
Filled Foster Care Support	47	0	0	1	1	0	0	49	1	1	0	0	0	0
Filled Communications	5	0	0	0	0	0	0	5	0	0	0	0	0	0
Total Filled - Central Administrative staff	470	7	5	9	3	2	4	465	2	24	31	5	0	26
Monthly turnover rate	1.9%													

<sup>1</sup> Denotes updated data, validated based on 9/5/2017 HRIS reports

*Tables 3 and 3A* provide the total number of agency positions appropriated and filled for the prior calendar year for each month of CY 2017 to date. This includes updated data for July 2017.

Table 3: Agency Total		2016											
POSITIONS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	
Appropriated (Funded/Budgeted)	2823	2823	2823	2823	2823	2823	2917	2917	2917	2917	2917	2917	
Total Filled	2690	2703	2709	2728	2708	2722	2709	2706	2670	2692	2720	2720	
Total Separation	63	67	73	72	62	73	92	91	72	51	57	51	
Total New Hire	85	109	82	64	70	85	68	64	55	76	76	56	
Monthly Turnover Rate	2.3%	2.5%	2.7%	2.7%	2.3%	2.7%	3.4%	3.4%	2.7%	1.89%	2.10%	1.88%	

Table 3A: Agency Total		2017											
POSITIONS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY <sup>1</sup>	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	
Appropriated (Funded/Budgeted)	2917	2917	2917	2917	2917	2917	2917	2917	2917	2917	2917	2917	
Total Filled	2698	2745	2735	2759	2731	2720	2742	2716					
Total Separation	53	61	60	54	62	74	55	70					
Total New Hire	72	63	56	54	36	75	51	43					
Monthly Turnover Rate	1.96%	2.22%	2.19%	1.96%	2.27%	2.72%	2.01%	2.58%					

 $<sup>1\</sup> Denotes\ updated\ data, validated\ based\ on\ 9/5/2017\ HRIS\ reports$ 

<sup>2</sup> Includes promotions, demotions and transfers by employees to other positions within the Department.

<sup>3</sup> Effective August 2017, the Office of the Ombudsman is no longer part of the Inspections Bureau and is now counted separately.