



DEPARTMENT OF CHILD SAFETY
MONTHLY STAFFING REPORT
November 2017

Pursuant to Laws 2015, Chapter 117, Section 24 requires the Department of Child Safety to issue a monthly report on the Department's new hires and separations. Staffing numbers captured in this report reflect information as of the final day of the month. Due to delays in processing, final numbers may be different in subsequent reports.

As required, the Department has provided the required data from January 2016 until October 2017, for the month of November 2017.

Data Descriptions and Assumptions

- New Hires are defined as employees “new to DCS” which excludes internal transfers, demotions, or promotions.
- Separations are defined as any employee separating from DCS. This includes all voluntary and involuntary separation, as well as interagency transfers.
- Data and calculations were extracted from the Human Resources Information Solution (HRIS). Employees in “Future Hire” status were omitted.
- Beginning June 2017, Table 1 was revised to reflect “Total Turnovers” which include voluntary and involuntary separations as well as promotions and transfers by DCS Specialists to other positions within the Department. This more accurately describes changes in filled Specialist positions.
- Identified staff from Child Safety Support are now included under the newly created Foster Care Support.

Table 1 provides hiring details for the Specialist positions. This Table represents the number of Filled FTE in the following categories: *Case-Carrying Specialists, Specialist in Training, and Intake Positions.*

| Table 1: DCS Specialists | | | | | | | | | | | | | | |
|-----------------------------------|-------------------------------|--------------------------|--|--------------------------------|------------------------------------|--------------------------------------|--------------------------------------|--------------|-------------|--|------------------------------|-----------------------|-------------------------|--|
| MONTH | September 2017 ^{1,2} | | | | | | | October 2017 | | | | | | |
| POSITIONS | Total | Total Hires ¹ | Promotions, Demotions & Transfers ^{1,2} | Total Turnovers ^{1,2} | Voluntary Separations ¹ | Involuntary Separations ¹ | Demotions & Transfers ^{1,2} | Total | Total Hires | Promotions, Demotions & Transfers ² | Total Turnovers ² | Voluntary Separations | Involuntary Separations | Promotions, Demotions & Transfers ² |
| Appropriated (Funded/Budgeted) | 1406 | | | | | | | 1406 | | | | | | |
| Filled Case Specialist (active) | 1038 | 0 | 0 | 34 | 28 | 1 | 5 | 1019 | 2 | 0 | 41 | 28 | 1 | 12 |
| Filled Case Specialist (training) | 227 | 41 | 0 | 12 | 5 | 0 | 7 | 246 | 44 | 3 | 5 | 3 | 0 | 2 |
| Filled intake (hotline) | 68 | 0 | 0 | 0 | 0 | 0 | 0 | 71 | 1 | 1 | 2 | 0 | 1 | 1 |
| Total Filled - Specialists | 1333 | 41 | 0 | 46 | 33 | 1 | 12 | 1336 | 47 | 4 | 48 | 31 | 2 | 15 |
| Monthly turnover rate | 3.5% | | | | | | | | | | | | | |

¹ Denotes updated data, validated based on 11/6/2017 HRIS reports

² Includes voluntary and involuntary separations as well as promotions, demotions and transfers by DCS Specialists to/from other positions within the Department.

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Table 2 provides hiring details for the Non-DCS Case Specialist. This Table represents the number of Filled FTE in all Non-Case Specialist Positions. Included in this information is the number of separations, transfers and new hires for the respective areas.

| Table 2: Non-Case Specialists - DCS Operations: All | | | | | | | | | | | | | | |
|---|-------------------------------|----------------------------|--|----------------------------------|------------------------------------|--------------------------------------|---|--------------|-------------|--|--------------------------------|-----------------------|-------------------------|---|
| MONTH | September 2017 ^{1,2} | | | | | | | October 2017 | | | | | | |
| POSITIONS | Total | Total Hires ^{1,2} | Promotions, Demotions & Transfers ^{1,2} | Total Separations ^{1,2} | Voluntary Separations ¹ | Involuntary Separations ¹ | Promotions, Demotions, & Transfers ^{1,2} | Total | Total Hires | Promotions, Demotions & Transfers ² | Total Separations ² | Voluntary Separations | Involuntary Separations | Promotions, Demotions, & Transfers ² |
| Appropriated | 1511 | | | | | | | 1511 | | | | | | |
| Total Filled - Administrative staff | 1381 | 19 | 11 | 30 | 23 | 2 | 5 | 1392 | 15 | 20 | 24 | 14 | 0 | 10 |
| Monthly turnover rate | 2.2% | | | | | | | | | | | | | |

¹ Denotes updated data, validated based on 11/6/2017 HRIS reports

² Includes promotions, demotions and transfers by employees to other positions within the Department.

Table 2A provides a detailed breakdown of Non-Case Specialist for all of Field Operations. Included in this information is the number of separations, transfers and new hires for the respective areas.

| Table 2A: Non-Case Specialist: Field Operations | | | | | | | | | | | | | | |
|---|-------------------------------|----------------------------|--|----------------------------------|------------------------------------|--------------------------------------|---|--------------|-------------|--|--------------------------------|-----------------------|-------------------------|---|
| MONTH | September 2017 ^{1,2} | | | | | | | October 2017 | | | | | | |
| POSITIONS | Total | Total Hires ^{1,2} | Promotions, Demotions & Transfers ^{1,2} | Total Separations ^{1,2} | Voluntary Separations ¹ | Involuntary Separations ¹ | Promotions, Demotions, & Transfers ^{1,2} | Total | Total Hires | Promotions, Demotions & Transfers ² | Total Separations ² | Voluntary Separations | Involuntary Separations | Promotions, Demotions, & Transfers ² |
| Filled Program Managers | 39 | 0 | 1 | 2 | 1 | 0 | 1 | 38 | 0 | 2 | 3 | 1 | 0 | 2 |
| Filled Program Supervisors | 223 | 0 | 4 | 6 | 4 | 0 | 2 | 224 | 0 | 4 | 3 | 1 | 0 | 2 |
| Filled Case Aides | 265 | 12 | 3 | 15 | 7 | 1 | 7 | 271 | 9 | 4 | 7 | 4 | 0 | 3 |
| Filled OCWI | 98 | 1 | 6 | 0 | 0 | 0 | 0 | 99 | 0 | 3 | 2 | 2 | 0 | 0 |
| Filled Other Field Support | 294 | 3 | 6 | 8 | 6 | 0 | 2 | 294 | 1 | 1 | 2 | 1 | 0 | 1 |
| Total Filled - Field Operations Staff | 919 | 16 | 20 | 31 | 18 | 1 | 12 | 926 | 10 | 14 | 17 | 9 | 0 | 8 |
| Monthly turnover rate | 3.4% | | | | | | | | | | | | | |

¹ Denotes updated data, validated based on 11/6/2017 HRIS reports

² Includes promotions, demotions and transfers by employees to other positions within the Department.

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Table 2B provides a detailed breakdown of Non-Case Specialist for all of Central Administration. Included in this information is the number of separations, transfers and new hires for the respective areas.

| Table 2B: Non-Case Specialist: Central Administration | | | | | | | | | | | | | | |
|--|-------------------------------------|----------------------------------|--|--|--|--|---|---------------------|--------------------|--|--------------------------------------|------------------------------|--------------------------------|---|
| MONTH | September 2017^{1,2} | | | | | | | October 2017 | | | | | | |
| POSITIONS | Total | Total Hires^{1,2} | Promotions, Demotions & Transfers^{1,2} | Total Separations^{1,2} | Voluntary Separations¹ | Involuntary Separations¹ | Promotions, Demotions, & Transfers^{1,2} | Total | Total Hires | Promotions, Demotions & Transfers² | Total Separations² | Voluntary Separations | Involuntary Separations | Promotions, Demotions, & Transfers² |
| Filled Directors Office | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Deputy Director of Support Services | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Office of Contracts and Procurement | 19 | 0 | 0 | 1 | 1 | 0 | 0 | 20 | 0 | 1 | 0 | 0 | 0 | 0 |
| Filled Office of Licensing and Regulation | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 1 | 0 | 0 | 1 |
| Filled Business Services | 8 | 0 | 0 | 1 | 0 | 1 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Real Estate | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Child Safety Support Admin | 31 | 0 | 0 | 1 | 1 | 0 | 0 | 29 | 0 | 0 | 2 | 2 | 0 | 0 |
| Filled Technology Services | 47 | 1 | 0 | 1 | 1 | 0 | 0 | 47 | 1 | 0 | 1 | 1 | 0 | 0 |
| Filled Human Resources & CWTI | 48 | 0 | 0 | 1 | 0 | 0 | 1 | 50 | 1 | 1 | 0 | 0 | 0 | 0 |
| Filled Finance and Accounting | 65 | 0 | 0 | 2 | 2 | 0 | 0 | 66 | 2 | 1 | 2 | 2 | 0 | 0 |
| Filled Office of Policy and Rules | 20 | 1 | 3 | 0 | 0 | 0 | 0 | 22 | 1 | 1 | 0 | 0 | 0 | 0 |
| Filled CMDP | 69 | 0 | 0 | 2 | 0 | 0 | 2 | 70 | 0 | 1 | 0 | 0 | 0 | 0 |
| Filled Inspection Bureau | 19 | 0 | 0 | 4 | 0 | 0 | 4 | 18 | 0 | 0 | 1 | 0 | 0 | 1 |
| Filled Ombudsman | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Enterprise Risk Management | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| Filled Foster Care Support | 51 | 1 | 1 | 0 | 0 | 0 | 0 | 52 | 0 | 1 | 0 | 0 | 0 | 0 |
| Filled Communications | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Filled - Central Administrative staff | 462 | 3 | 4 | 13 | 5 | 1 | 7 | 466 | 5 | 6 | 7 | 5 | 0 | 2 |
| Monthly turnover rate | 2.8% | | | | | | | | | | | | | |

¹ Denotes updated data, validated based on 11/6/2017 HRIS reports

² Includes promotions, demotions and transfers by employees to other positions within the Department.

Tables 3 and 3A provide the total number of agency positions appropriated and filled for the prior calendar year for each month of CY 2017 to date. This includes updated data for September 2017.

| Table 3: Agency Total | 2016 | | | | | | | | | | | |
|--------------------------------|----------------|-----------------|--------------|--------------|------------|-------------|-------------|---------------|------------------|----------------|-----------------|-----------------|
| POSITIONS | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER |
| Appropriated (Funded/Budgeted) | 2823 | 2823 | 2823 | 2823 | 2823 | 2823 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 |
| Total Filled | 2690 | 2703 | 2709 | 2728 | 2708 | 2722 | 2709 | 2706 | 2670 | 2692 | 2720 | 2720 |
| Total Separation | 63 | 67 | 73 | 72 | 62 | 73 | 92 | 91 | 72 | 51 | 57 | 51 |
| Total New Hire | 85 | 109 | 82 | 64 | 70 | 85 | 68 | 64 | 55 | 76 | 76 | 56 |
| Monthly Turnover Rate | 2.3% | 2.5% | 2.7% | 2.7% | 2.3% | 2.7% | 3.4% | 3.4% | 2.7% | 1.89% | 2.10% | 1.88% |

| Table 3A: Agency Total | 2017 | | | | | | | | | | | |
|--------------------------------|----------------|-----------------|--------------|--------------|------------|-------------|-------------|---------------|------------------------------|----------------|-----------------|-----------------|
| POSITIONS | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER¹ | OCTOBER | NOVEMBER | DECEMBER |
| Appropriated (Funded/Budgeted) | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 | 2917 |
| Total Filled | 2698 | 2745 | 2735 | 2759 | 2731 | 2720 | 2742 | 2716 | 2711 | 2728 | | |
| Total Separation | 53 | 61 | 60 | 54 | 62 | 74 | 57 | 71 | 66 | 51 | | |
| Total New Hire | 72 | 63 | 56 | 54 | 36 | 75 | 51 | 43 | 53 | 61 | | |
| Monthly Turnover Rate | 1.96% | 2.22% | 2.19% | 1.96% | 2.27% | 2.72% | 2.08% | 2.61% | 2.43% | 1.87% | | |

¹ Denotes updated data, validated based on 11/6/2017 HRIS reports