**ARIZONA FAMILY CONNECTIONS (AzFC)**

**OUTREACH & INTAKE**
- Initial outreach within one business day of referral receipt
- Engage families as partners
- Develop helping alliances with families
- Family Connections Consultant (FCC) provide information to family to make informed decision whether to participate in AzFC services
- Intake meeting with the FCC and family within five business days of referral receipt

**EMERGENCY & CONCRETE SERVICES**
- Identify immediate family needs
- Assessment of concrete and emergency needs starting at first contact and ongoing throughout services
- Increase access and support to local community resources
- FCC provides information, referrals, application assistance, and advocacy
- Emergency flex funds of $300 available to address concrete and emergency needs

**CA-SELF INTERVIEW**
- Started at the 2nd - 3rd visit
- Standardized assessment and screening tools (including trauma)
- Creates individualized family profile
- Informs Comprehensive Family Assessment (CFA)

**COMPREHENSIVE FAMILY ASSESSMENT (CFA)**
- Engage family to share information
- Gather information from results of the CA-Self Interview Family Profile and collateral sources
- Determine family's strengths and needs, including trauma exposure and symptoms over the first 30 days of engagement with the family
- Results in selection of FC Core outcomes linked to protective factors or diminished CPCs
- Facilitate assessment coordination meeting - initial with DCS Specialist (when applicable)

**SERVICE CLOSURE**
- Service Closure summary outlines the family's individual goal achievement outcome, by person and service closure reason
- Positive process of ending with families
- Collaborate with family to determine core outcomes best suited to meet the family’s needs

**DETERMINE CORE OUTCOMES**
- Collaborate with family to determine core outcomes best suited to meet the family’s needs
- Service Closure summary outlines the family’s individual goal achievement outcome, by person and service closure reason
- Positive process of ending with families
- Collaborate with family to determine core outcomes best suited to meet the family’s needs

**SERVICE CONTINUATION**
- The FCC will develop a new FC service plan and implement CA-Self Interview follow-ups and EOC summaries every 90 days if all of the following are present:
  - Family is actively engaged in FC services and UBSMART goals are not yet achieved; and
  - Family would continue to benefit from FC services; and
  - Available community services would not meet the family’s needs
  - Family is in or entering the reunification transition period