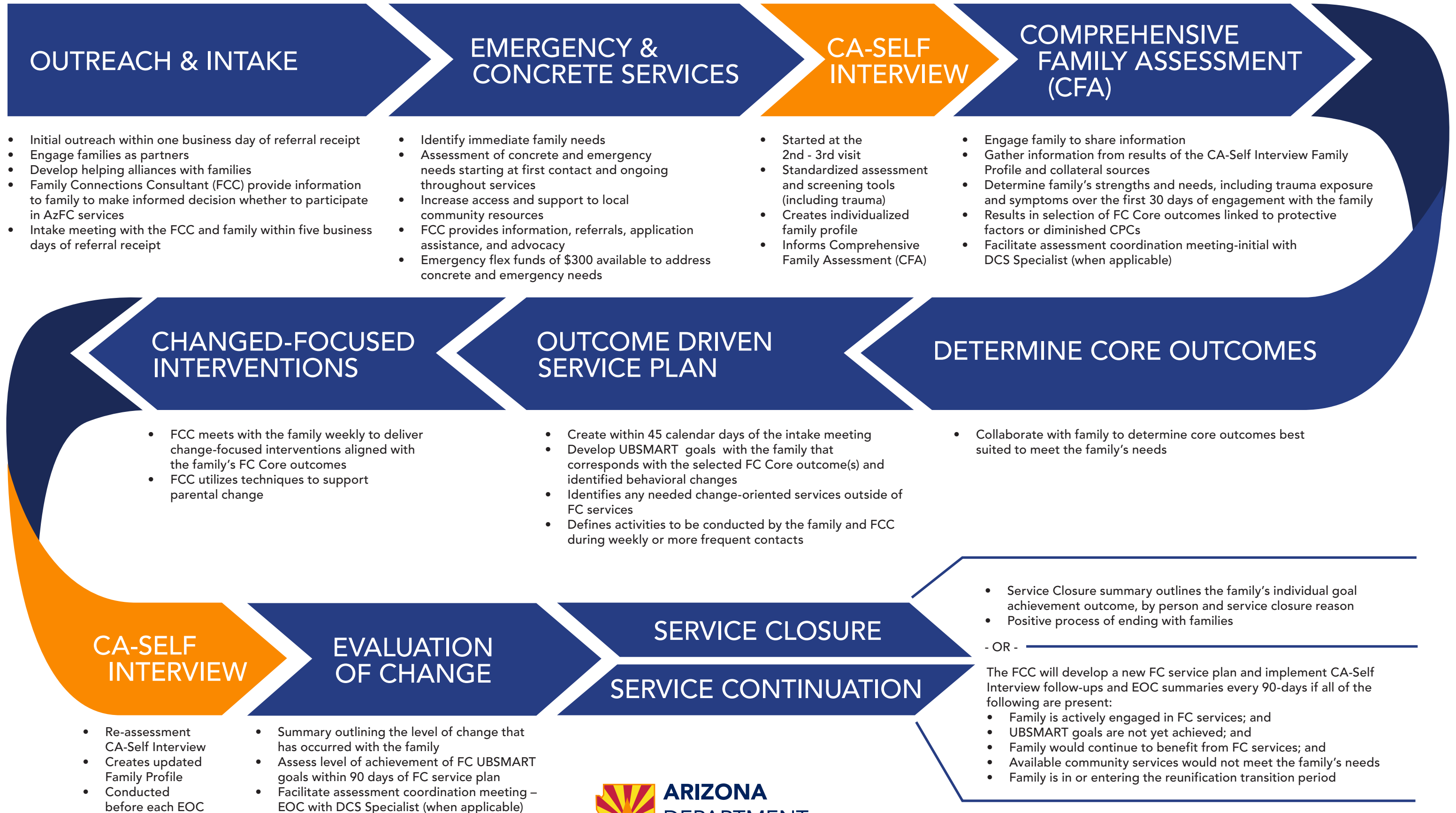


# ARIZONA FAMILY CONNECTIONS (AzFC)



## OUTREACH & INTAKE

- Initial outreach within one business day of referral receipt
- Engage families as partners
- Develop helping alliances with families
- Family Connections Consultant (FCC) provide information to family to make informed decision whether to participate in AzFC services
- Intake meeting with the FCC and family within five business days of referral receipt

## EMERGENCY & CONCRETE SERVICES

- Identify immediate family needs
- Assessment of concrete and emergency needs starting at first contact and ongoing throughout services
- Increase access and support to local community resources
- FCC provides information, referrals, application assistance, and advocacy
- Emergency flex funds of \$300 available to address concrete and emergency needs

## CA-SELF INTERVIEW

- Started at the 2nd - 3rd visit
- Standardized assessment and screening tools (including trauma)
- Creates individualized family profile
- Informs Comprehensive Family Assessment (CFA)

## COMPREHENSIVE FAMILY ASSESSMENT (CFA)

- Engage family to share information
- Gather information from results of the CA-Self Interview Family Profile and collateral sources
- Determine family's strengths and needs, including trauma exposure and symptoms over the first 30 days of engagement with the family
- Results in selection of FC Core outcomes linked to protective factors or diminished CPCs
- Facilitate assessment coordination meeting-initial with DCS Specialist (when applicable)

## CHANGED-FOCUSED INTERVENTIONS

- FCC meets with the family weekly to deliver change-focused interventions aligned with the family's FC Core outcomes
- FCC utilizes techniques to support parental change

## OUTCOME DRIVEN SERVICE PLAN

- Create within 45 calendar days of the intake meeting
- Develop UBSMART goals with the family that corresponds with the selected FC Core outcome(s) and identified behavioral changes
- Identifies any needed change-oriented services outside of FC services
- Defines activities to be conducted by the family and FCC during weekly or more frequent contacts

## DETERMINE CORE OUTCOMES

- Collaborate with family to determine core outcomes best suited to meet the family's needs

## CA-SELF INTERVIEW

- Re-assessment CA-Self Interview
- Creates updated Family Profile
- Conducted before each EOC

## EVALUATION OF CHANGE

- Summary outlining the level of change that has occurred with the family
- Assess level of achievement of FC UBSMART goals within 90 days of FC service plan
- Facilitate assessment coordination meeting – EOC with DCS Specialist (when applicable)

## SERVICE CLOSURE

## SERVICE CONTINUATION

- Service Closure summary outlines the family's individual goal achievement outcome, by person and service closure reason
- Positive process of ending with families

- OR -

The FCC will develop a new FC service plan and implement CA-Self Interview follow-ups and EOC summaries every 90-days if all of the following are present:

- Family is actively engaged in FC services; and
- UBSMART goals are not yet achieved; and
- Family would continue to benefit from FC services; and
- Available community services would not meet the family's needs
- Family is in or entering the reunification transition period