

**Douglas A. Ducey** Governor

Gregory McKay Director

January 6, 2017

The Honorable Douglas A. Ducey Governor of Arizona 1700 West Washington Phoenix, Arizona 85005

Re: DCS Monthly Staffing Report

#### Dear Governor Ducey:

Pursuant to Laws 2016, Chapter 117, Section 24 the Department of Child Safety (DCS) is submitting the enclosed monthly report on the Department's Staffing Profile. Included in this report is the total number of FTE positions funded and the total number of FTE positions filled on January 31, 2016 and on the last day of each month thereafter. The report also delineates new hires and separations by case-carrying caseworkers, hotline staff, caseworkers-in-training, assistant program managers, unit supervisors, case aides, office of child welfare instigations staff and administrative staff by function.

If you have any questions, please contact me at (602) 255-2500.

Sincerely.

Gregory McKay

Director

#### Enclosure

cc: Representative Justin Olson, Chairman, House of Representatives Appropriations Committee Representative John M. Allen, Chairman, House of Representatives Child and Family Affairs Committee

Senator Don Shooter, Chairman, Senate Appropriations Committee Senator Nancy Barto, Chairman, Senate Health and Human Services Committee Richard Stavneak, Director, Joint Legislative Budget Committee Lorenzo Romero, Director, Governor's Office of Strategic Planning and Budgeting Holly Henley, Director, Arizona State Library, Archives and Public Records



## DEPARTMENT OF CHILD SAFETY MONTHLY STAFFING REPORT

January 2017

Pursuant to Laws 2015, Chapter 117, Section 24 requires the Department of Child Safety to issue a monthly report on the Department's new hires and separations. Staffing numbers captured in this report reflect information as of the final day of the month. Due to delays in processing, final numbers may be different in subsequent reports.

As required, the Department has provided the required data from January 2016 until December 2016, for the month of January 2017. It is the objective of the Department to produce a report that not only provides the legislatively required information but in a manner that is consumable to all readers. With this objective in mind, the Department is open to input to improve this report.

### **Data Descriptions and Assumptions**

- The appropriated numbers for administrative positions (Table 2: non-case specialists) have been updated to reflect changes made for FY 2017.
- New Hires are defined as employees "new to DCS" which excludes internal transfers, demotions, or promotions.
- Separations are defined as any employee separation from DCS. This includes all voluntary and involuntary separation, as well as interagency transfers.
- Effective May 2016, the Contracts Office and the Procurement Office were combined to make the Office of Procurement and Contracts.
- All data and calculations were extracted from the Human Resources Information Solution (HRIS), employees in "Future Hire" status were omitted in all counts.

Hiring details for the Specialist positions are shown in *Table 1*. This Table represents the number of Filled FTE in the following categories: Case-Carrying Specialists, Specialist in Training, and Intake Positions. Also included is the information regarding separations and new hires for the respective areas.

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Table 1: DCS Specialists													
MONTH			Novembe	er 2016		December 2016							
POSITIONS	Total	New Hires*	Total Separations*	Voluntary Separations*	Involuntary Separations*	Transfers*	Total	New Hires	Total Separations	Voluntary Separations	Involuntary Separations	Transfers	
Appropriated (Funded/Budgeted)	1406						1406						
Filled Case Specialist (active)	1042	0	24	19	0	5	1085	0	24	19	0	5	
Filled Case Specialist (training)	242	44	9	8	0	1	189	20	4	3	0	1	
Filled intake (hotline)	68	4	1	1	0	0	66	0	3	3	0	0	
Total Filled - Specialists	1352	50	34	28	0	6	1340	20	31	25	0	6	
Monthly turnover rate	2.5%	98											

<sup>\*</sup>Denotes updated data, validated based on 1/3/2017 HRIS reports

## DCS Monthly Staffing Report January 2017

Hiring details for the Non-DCS Case Specialist are shown in *Table 2*. This Table represents the number of Filled FTE in all Non-Case Specialist Positions. Included in this information is the number of separations and new hires for the respective areas.

Table 2: Non-Case Specialists - DCS Operations: All																
MONTH		November 2016							December 2016							
POSITIONS	Total	New Hires*	Total Separations*	Voluntary Separations*	Involuntary Separations*	Transfers*	Total	New Hires	Total Separations	Voluntary Separations	Involuntary Separations	Transfers				
Appropriated	1511						1511									
Total Filled - Administrative staff	1368	26	23	12	1	10	1380	19	14	7	2	5				
Monthly turnover rate	1.7%															

<sup>\*</sup>Denotes updated data, validated based on 1/3/2017 HRIS reports

Table 2A provides a detailed breakdown of Non-Case Specialist for all of Field Operations. Included in this information is the number of separations and new hires for the respective areas.

Table 2A: Non-Case Specialist: Field Operations															
MONTH	November 2016							December 2016							
POSITIONS	Total	New Hires*	Total Separations*	Voluntary Separations*	Involuntary Separations*	Transfers*	Total	New Hires	Total Separations	Voluntary Separations	Involuntary Separations	Transfers			
Filled Program Managers	39	0	0	0	0	0	39	0	0	0	0	0			
Filled Program Supervisors	227	0	1	1	0	0	228	0	1	1	0	0			
Filled Case Aides	258	9	10	5	1	4	263	9	4	2	1	1			
Filled OCWI	83	1	0	0	0	0	83	0	0	0	0	0			
Filled Other Field Support	333	12	4	2	0	2	339	7	1	1	0	0			
Total Filled - Field Operations Staff	940	22	14	8	0	6	952	16	6	4	1	1			
Monthly turnover rate	1.5%														

<sup>\*</sup>Denotes updated data, validated based on 1/3/2017 HRIS reports

# DCS Monthly Staffing Report January 2017

*Table 2B* provides a detailed breakdown of Non-Case Specialist for all of Central Administration. Included in this information is the number of separations and new hires for the respective areas.

Table 2B: Non-Case Specialist: Central Administration													
MONTH			Novembe	er 2016		December 2016							
POSITIONS	Total	New Hires*	Total Separations*	Voluntary Separations*	Involuntary Separations*	Transfers*	Total	New Hires	Total Separations	Voluntary Separations	Involuntary Separations	Transfers	
Filled Directors Office	10	0	1	1	0	0	9	0	1	1	0	0	
Filled Office of the Deputy Director	5	0	0	0	0	0	5	0	0	0	0	0	
Filled Office of Contracts and Procurement	13	0	0	0	0	0	13	0	0	0	0	0	
Filled Office of Licensing and Regulation	32	1	0	0	0	0	33	0	0	0	0	0	
Filled Business Services	12	0	0	0	0	0	12	0	0	0	0	0	
Filled Real Estate	6	0	0	0	0	0	6	1	1	1	0	0	
Filled Child Safety Support Admin	80	1	0	0	0	0	80	0	0	0	0	0	
Filled Technology Services	52	0	1	0	0	1	51	0	1	0	1	0	
Filled Human Resources	18	0	1	0	0	1	18	1	1	0	0	1	
Filled Finance and Accounting	55	1	1	1	0	0	58	1	0	0	0	0	
Filled Office of Policy and Rules	15	0	0	0	0	0	14	0	1	0	0	1	
Filled CMDP	73	0	3	2	0	1	74	0	1	0	0	1	
Filled Inspection Bureau	46	1	1	0	0	1	44	0	2	1	0	1	
Filled Enterprise Risk Management	12	0	0	0	0	0	12	0	0	0	0	0	
Total Filled - Central Administrative staff	429	4	8	4	0	4	429	3	8	3	1	4	
Monthly turnover rate	1.9%												

<sup>\*</sup>Denotes updated data, validated based on 1/3/2017 HRIS reports

Table 3: Agency Total		2016										
POSITIONS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER*	DECEMBER
Appropriated (Funded/Budgeted)	2823	2823	2823	2823	2823	2823	2917	2917	2917	2917	2917	2917
Total Filled	2690	2703	2709	2728	2708	2722	2709	2706	2707	2692	2720	2720
Total Separation	63	68	73	73	76	84	97	92	71	51	57	45
Total New Hire	85	109	82	64	74	80	64	74	52	76	76	39
Monthly Turnover Rate	2.3%	2.5%	2.7%	2.7%	2.8%	3.1%	3.6%	3.4%	2.6%	1.89%	2.10%	1.65%

<sup>\*</sup>Denotes updated data, validated based on 1/3/2017 HRIS reports