



ARIZONA
DEPARTMENT
of CHILD SAFETY
Comprehensive Medical
and Dental Program

Health Care Provider Update

RSV Prophylaxis for Children

December 9, 2019

Human Respiratory Syncytial Virus (RSV) causes respiratory tract infections and serious lung disease in infants and children. Palivizumab (Synagis®) is available with prior authorization for CMDP members. Prior authorization is *required* for outpatient treatment with Synagis.

Providing Synagis for your patients is a 2 step process that involves authorization and administration of the medication.

Step 1, Administration

- You may elect to administer Synagis yourself in the office, or refer the member to another entity that will administer the medication for you.
- If you elect to administer the medication yourself, please send the prescription for the medication to the CMDP specialty pharmacy, BriovaRx, and instruct them to ship the medication to your office. If you have questions about the delivery of Synagis, please contact BriovaRx at 888.293.9309, option 1.
- If you elect to have another entity administer the medication for you the following options are available:
 - A home health company that you instruct to administer the medication. In this case you would:
 - Send the instructions (orders) on what to administer and when to the home health company.
 - Submit a prior authorization request for home health services to CMDP. (see below for instructions).
 - Request that the medication be sent to the home health company.
 - Refer the member to another organization that will obtain the medication and administer it. Options include:
 - Soleo Health: to submit a referral, call 480.296.0222, fax 480.264.0495 or visit www.soleohealth.com. Soleo may obtain prior authorization for you.
 - Banner Children's Respiratory Syncytial Virus prevention program: this program is administering RSV prophylaxis at Banner Thunderbird Medical Center in the pediatric ambulatory treatment unit. To refer members, call 602.865.4361, fax 602.865.2518. The clinic may obtain prior authorization for you.

Step 2, Prior Authorization

Here's how to request authorization to avoid delays in treatment for CMDP members:

- Provide clinical documentation supporting the need for the medication
- Complete and fax the Synagis Prior Authorization Request Form with supporting documentation to Pharmacy Benefit Manager, OptumRx, at 1-866.463.4838. The form is available on the CMDP website at https://dcs.az.gov/sites/default/files/PA_cmdp.pdf If you wish to use a Synagis specific form you can use the following form https://dcs.az.gov/sites/default/files/Synagis_Commercial_Form.pdf. However, in addition to filling out the form, please sign the PA form and fax it to the following number for timely processing 1-866.463.4838.
- CMDP uses the most current Clinical Guidelines for Synagis released by the American Academy of Pediatrics and its Committee on Infectious Diseases. Clinical Guidelines are available on the CMDP website at <https://pediatrics.aappublications.org/content/pediatrics/134/2/415.full.pdf>.
- You will be notified of the decision regarding your request for authorization by OptumRx.

Authorization for home health services are through CMDP

Authorization for Home Health Prior authorization requests may be submitted via fax to 602.351.8529 or sent electronically to CMDPPriorAuthorizations@AZDCS.gov.

Prior authorization forms are available at the CMDP provider website <https://dcs.az.gov/services/cmdp/providers> please refer to the Prior Authorization section and utilize the form titled "Prior Authorization Forms Medical/Surgical Services"

PLEASE NOTE: Los Niños Home Medical Services is no longer providing Synagis (palivizumab) services.

If you have any questions, please contact CMDP Provider Services at 602.351.2245, toll free 800.201.1795 or email CMDPProviderServices@azdcs.gov for assistance. You can also visit our website at <https://dcs.az.gov/services>.

Thank you!

Comprehensive Medical and Dental Program (CMDP)