

May 15, 2020

Dear Parents,

I want to express my gratitude as well as celebrate your efforts to continue participating in services and shared parenting during these unprecedented times. Thank you for your support of virtual engagement and creative ways to remain connected with your children during this pandemic.

The Department has continued to work over the past 2 months to provide solutions that protect the health of you, your children, their current caregivers, as well as Department and provider staff. As the Governor begins relaxing stay home restrictions in the community, we must remain cautious and carefully plan to resume regular practices including in-person contacts and parenting time/visitation.

**We need your help as we return to in-person visitation.**

First, I ask that you **read and follow the established guidelines**. As Arizonans, we all play a role in limiting the spread of COVID-19 and by following these guidelines we can reduce risks to you, your children, caregivers and staff.

Second, the guidelines **require that parents and staff wear facial coverings during all visits**. We need your help to ensure this requirement is followed, and request you arrive to the visit with your own facial covering. **Providing your own facial covering will help the visit to start timely.**

Resuming in-person parenting time/visitation is a very exciting return to more normal time with your children. Please help us to make this a successful transition by supporting the protections established, arriving with a facial covering, and most importantly being an encouragement to your children during these uncertain times.

Thank you again for your patience,

Mike Faust  
Director