



We wanted to send out communication regarding the temporary considerations, monitoring visits, and other common questions at this time. There is a lot of detail and information so please read through and hopefully this will provide some further direction and clarification.

SOW and Article 74 Temporary Considerations:

- All temporary considerations shall be emailed to Thea Bish and Myriam Villarreal to be reviewed, approved, and documented.
- Possible temporary considerations:
 - Physician Statements
 - See attached “Temporary Consideration DC Self-Disclosure”
 - A new hire staff may complete this document for the personnel file and have up to 90 days to complete the required Physician Statement
 - CPR/FA
 - Online training for CPR/FA will not be accepted
 - Re-certification for expired certifications, may request a 90 day temporary consideration
 - New certifications for new staff
 - Have they been certified in the past and is their evidence of the certification
 - Will they be working with another staff at all times that has a current certification
 - CPI training or another curriculum which includes restraints
 - Recertification for expired certifications, may request a 90 day temporary consideration
 - New Certifications for staff
 - An alternate de-escalation training may be completed with an agreement from the staff for their file that they understand they are not to perform any restraints on a child in care
 - Agency policy should match whatever is put into place
 - Amendments to policy should be submitted to your CWL specialist
 - Annual/renewal training hours
 - Combining facilities to utilize staff
 - Partner with another agency to utilize staff
 - Completed AWA requests for new-hire staff, see attached email
- Temporary considerations approved during this time will be reviewed at regular intervals by OLR and communication with the Provider will be made if and when the approved timeframe to get into compliance is set or amended

Licensing Visits, Monitoring Visits, Licensing Issues, and DCS Report for Investigation

- OLR has temporarily suspended Quarterly Monitoring Visits
- OLR is completing in person licensing visits to process all licensing applications requiring an in-person review to complete
- OLR may complete an in person visit to investigate a licensing issue or community complaint
- The Foster Home Group Home (FHGH) Investigation unit is continuing to respond in person to DCS reports for investigation
- OLR and FHGH Investigations are reviewing all concerns and licensing needs to identify ways to social distance or gather information in an alternate manner

Life Safety Inspections:

- Renewal Life Safety inspections are being scheduled and completed however may occur after your license expiration date if renewing during this time. Your license application will still be processed, the LSI unit will be following up to complete inspections in the upcoming weeks/months as required.
- An amendment application for relocation or addition of a satellite facility will require a Life Safety Inspection and shall be completed by your CWL Specialist.

Virtual Notary – Executive Order

On 04/08/2020 an executive order was issued by our Governor. Please see the details [here](#). A law was passed to allow signers and notaries to meet virtually and was scheduled to take effect July 1st, 2020. The executive order issued on April 8th, 2020 moved that date forward and details that the Secretary of State started taking applications on Friday April 10th, 2020. This begins the application process, the Secretary of State has committed to expediting applications to support notary services during the pandemic, you may see application details [here](#). There is also the capability to perform a notary search on the Secretary of State website if at any time you determine to verify the authenticity of the notary on a document, search [here](#). At this time it is unknown how approved online notary services will be communicated to the community by the Secretary of State. When virtual notary services are active in our communities OLR will accept as a valid notary for required documents. Please be patient as we learn what this looks like alongside all of you.

Fieldprint/Thales:

- Thales and AZDPS are monitoring the situation carefully for any hurdles they may need to overcome with local business closures, limited hours of operation, etc. as they set up Thales locations throughout the state for equipment deployment and testing. They do not anticipate delays in their services taking over beginning June 1, 2020.
- Fieldprint is continuing to operate. Some locations do not have appointments available until May however some locations are offering appointments much earlier depending on the area.

Medical Appointments:

- **What if I am unable to take a child to their initial dental and wellness visits due to COVID-19?**
 - The overall health and wellbeing of the children placed in DCS care is our utmost concern; however, due to the present health crisis, COVID-19, we must be realistic about what is feasible at this time in relation to medical and dental visits. New placements will still need to have their initial appointments within 30 days. There are a couple options available to assist in this process. We encourage caregivers to reach out to their child's provider upon initial placement to inquire about the options they offer and to see what

is recommended for the child's needs. Although we encourage an in person visit, many providers offer telemedicine, which is a great alternative option, especially for needs that are less urgent. If you are able to take advantage of telemedicine for an initial wellness visit, a more in depth follow up will need to be taken at a later date. For urgent needs and infants requiring updated immunizations, an in person visit will still be required. If there are concerns please contact CMDP 602.351.2245, toll free 800.201.1795 or email CMDPMemberServices@azdcs.gov

- If an in person or telehealth appointment is not an option for a well-child visit with the PCP schedule as soon as available. Updated status of the exam shall be sent to the DCS Specialist and documentation placed in the client file with the agency.

COVID-19 testing:

- Testing varies county by county
- Reach out to CMDP or the child's health provider for questions or concerns
 - CMDP 602.351.2245, toll free 800.201.1795 or email CMDPMemberServices@azdcs.gov
 - COVID-19 FAQs and Resource Information for Caregivers
<https://dcs.az.gov/sites/default/files/documents/files/FAQsandResourceInformationforCaregivers.pdf>
- Additional information:
 - Banner Health has drive-thru testing in Phoenix and Tucson
<https://www.bannerhealth.com/patients/patient-resources/covid-19/testing>
 - LabCorp does not collect specimens for COVID-19 testing. The specimen shall be collected at the health care facility and sent to LabCorp using standard procedures
<https://www.labcorp.com/coronavirus-disease-covid-19>
 - Sonora Quest does not collect specimens for COVID-19 testing.
https://www.sonoraquest.com/media/5868/client-gram_vol-12_covid-19_31120.pdf

Personal Protective Equipment:

- Various items are available through local distributors as well as Amazon
- Sign Stop has masks, gloves, face shields, and other coverings available for purchase with a min order depending on the items. There is no website, flyers are attached. Email: sstop@aol.com
9014 N. 23rd Ave. Suite 6, Phoenix, AZ 85021 P: 602.331.1200

Youth at Work:

- Youth with current employment shall be permitted to continue to work for as long as the youth and the team agree
- Youth with no current employment may be encouraged to delay getting a new job as dependent on their current needs. DCS Specialists working with youth entering or in Extended Foster Care have been encouraged find alternative ways young people can work towards their goals, and discontinue discussions of ending services or case closure with caregivers, or young people due to lack of school or work.
- Decisions around youth working should not be a unilateral decision made by the Provider. Any concerns should be addressed with the youths team and/or the DCS Specialist.

Additional Resources and Links:

CDC Guide: [Cleaning and Disinfecting your home](#)

CDC Guide: [Home Care](#)

CDC Guide: [Detailed Disinfection Guidance](#)

Recipient Name

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County Health Department: County [Telephone Numbers](#)

ADHS Guidance: [COVID-19 PPE Prioritization Guidance](#)

Rite of Passage COVID-19 PSA <https://www.youtube.com/watch?v=kmFnCg7tc7c>

Rite of Passage Mental and Physical Health PSA https://www.youtube.com/watch?v=hpI8LJ_i1RM

Helping Children Cope with the COVID-19 Pandemic <https://psychiatry.arizona.edu/blog-post/helping-children-cope-covid-19-pandemic>

Talking to Children About Coronavirus (COVID 19)

https://www.aacap.org/App_Themes/AACAP/Docs/latest_news/2020/Coronavirus_COVID19_Children.pdf

“REMEMBER”: Surviving the Pandemic with your Children! <https://iacapap.org/remember-surviving-the-pandemic-with-your-children/> (This is available in multiple languages)

How to Talk to Kids and Teens About the Coronavirus

<https://www.psychologytoday.com/us/blog/smart-parenting-smarter-kids/202003/how-talk-kids-and-teens-about-the-coronavirus>

COVIBOOK Supporting and reassuring children around the world

<https://www.mindheart.co/descargables> (This links to downloadable PDF books. Multiple languages available)

Thank you for your patience and the support you all are providing to the children and your staff during this time!! We will continue to provide updates and please ask questions as needed!