



**ARIZONA**  
DEPARTMENT  
*of* CHILD SAFETY  
Comprehensive Medical  
and Dental Program

## **COVID-19 FAQs and Resource Information for Healthcare Providers**

---

### **Government Entities and FAQs**

#### **Arizona Department of Health Service (ADHS)**

[ADHS FAQs](#)

#### **Arizona Health Care Cost Containment System (AHCCCS)**

[AHCCCS FAQs](#)

#### **Centers for Disease Control and Prevention (CDC)**

[CDC FAQs](#)

#### **Centers for Medicare and Medicaid Services (CMS)**

[CMS FAQs](#)

The [Arizona Poison and Drug Information Center](#) is available to take COVID-19 calls from Arizona healthcare providers and the general public at 1-844-542-8201.

---

### **Comprehensive Medical & Dental Program (CMDP) FAQs**

#### **Is there an ICD-10 diagnostic code for COVID-19?**

Yes. The ICD-10 code for the coronavirus is: U07.1, 2019-nCoV acute respiratory disease.

CDC has issued interim coding guidance at: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf>

## **Does CMDP cover telehealth?**

CMDP pays for telemedicine in accordance with the AHCCCS Medical Policy Manual 320-I TeleHealth. You can access the policy and code set here:

<https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/300/320-I.pdf>  
and the [AHCCCS telehealth code set](#)

## **Is there additional information regarding telehealth services and billing guidelines?**

AHCCCS telehealth services and billing guidelines at:

<https://www.azahcccs.gov/Resources/Downloads/DFMSTraining/2019/TelehealthServicesBillingGuidelinesFFSPresentation.pdf> (PDF)

## **What codes can be used when services are provided telephonically?**

The following codes can be used when services are provided telephonically: 98966, 98967, 98968, 99441, 99442, 99443, H0025, H0038, H2014, H2025, S5110 and T1016. When providing services telephonically, providers are required to list the Place of Service (POS) as 02.

To request the addition of POS 02 for additional codes, contact:

[CodingPolicyQuestions@azahcccs.gov](mailto:CodingPolicyQuestions@azahcccs.gov).

---

## **Provider Resources**

Please visit [ADHS](#) and [CDC](#) websites for Guidance for Providers and Health Care workers and mechanisms to order personal Protective equipment if you are encountering difficulties.

The Maricopa County Department of Public Health has also developed an [Addressing Personal Protective Equipment \(PPE\) Supply Chain Shortage Guide](#).

[Clinician COVID-19 Fact Sheet](#)

[Information for Health Care Professionals](#)

[What Healthcare Personnel Should Know about Caring for Patients with Confirmed or Possible COVID-19 Infection](#)

[Evaluating and Testing Persons for Coronavirus Disease 2019 \(COVID-19\)](#)

[Guidelines for Collecting, Handling and Testing Clinical Specimens](#)

[Healthcare Personnel Preparedness Checklist for COVID-19](#)

If you have any questions or would like additional resources, please contact CMDP Provider Services at 602.351.2245, toll free 800.201.1795 or email [CMDPProviderServices@azdcs.gov](mailto:CMDPProviderServices@azdcs.gov) for assistance. You can also visit our website at <https://dcs.az.gov/services>.

---

*Thank you!*

Comprehensive Medical and Dental Program (CMDP)