

COVID-19 IN-PERSON VISIT GUIDE

Child Contacts

(Specialists – Child Visits; In Home Preservation;
In Home Reunification; Courtesy Supervision)



ARIZONA
DEPARTMENT
of CHILD SAFETY

WHAT YOU CAN EXPECT FROM ALL DCS STAFF AND DCS CONTRACTED SERVICE PROVIDERS:

- Any DCS Staff or DCS Contracted Service Provider that has symptoms or a positive test for COVID-19 in the last 10 days will NOT be conducting child contacts.
- When possible, ALL DCS Staff and DCS Contracted Service Providers will contact caregivers and parents in advance to establish expectations on how the in-person visit will be conducted (i.e. in a shaded area outside, in the home, at a pre-determined location or facility, etc.) Please understand there are times when we will need to conduct an unscheduled contact and enter the home. We will make every effort to keep unscheduled contacts to a minimum.
- ALL DCS Staff and DCS Contracted Service Providers will practice good hygiene according to CDC guidelines (see attached) AND be wearing a facial covering.



WHAT WE EXPECT FROM PARENTS:

- We expect you to inform your DCS Specialist & the In-Home Provider and cancel your in-person visit if you have symptoms, tested positive for COVID-19 or have been exposed to anyone testing positive for COVID-19.
- Parents in the medical field exposed to patients with COVID-19 may participate in services in-person as long as they have no symptoms of COVID-19. Parents should be self-screening themselves prior to services to check if they are symptomatic.
- Parents are advised to wear facial coverings for all in-home visits (child contacts inside the home). It is highly recommended in order to protect yourself, children, DCS and provider staff.

WHAT WE EXPECT FROM CAREGIVERS:

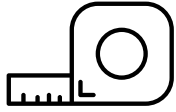
- During the advance call, you will be asked if any member of your household has tested positive for COVID-19, has symptoms of COVID-19 or has been exposed to someone who tested positive for COVID-19 in the last 10 days. If yes or if the child has been determined to be at high-risk, alternate visitation arrangements may be made but must be approved by the DCS Program Manager and Program Administrator. If no, please proceed with scheduling the contact.
- If age appropriate, teach children proper hygiene techniques and inform them that we will be wearing facial coverings so they are not surprised. All children are also required to wear a facial covering during child contacts. Children 6 years and under are exempt from the mask requirement. (Facial coverings are not recommended for children under 2 years of age, or individuals who cannot safely manage their own face coverings)

HYGIENE AND SOCIAL DISTANCING BEFORE, DURING AND AFTER A VISIT



BEFORE A VISIT

- Wash your hands if possible, or use hand sanitizer.
- Avoid touching your face.
- Only bring items necessary for the visit to the visit. Leave any bags in your vehicle.



DURING A VISIT

- If a home visit, allow the family to open and close doors, or use a barrier (tissue/ paper towel) when touching doorknob.
- When possible, maintain the recommended 6ft social distance between people. Facial coverings must be worn if distancing cannot be maintained, during child transport, and any time a visit occurs indoors.
- Avoid placing belongings on tables, counters, floors or touching surfaces.



AFTER A VISIT

- Wash your hands if possible, or use hand sanitizer.
- Avoid touching your face.
- Items you should be cleaning and sanitizing regularly include: phone, pen, badge, keys or any additional supplies.

Stop the Spread of Germs

Help prevent the spread of respiratory diseases like COVID-19.

Avoid close contact with people who are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Avoid touching your eyes, nose, and mouth.



When in public, wear a cloth face covering over your nose and mouth.



Clean and disinfect frequently touched objects and surfaces.



Stay home when you are sick, except to get medical care.



Wash your hands often with soap and water for at least 20 seconds.



[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)

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