



**ARIZONA**  
DEPARTMENT  
*of* CHILD SAFETY  
Comprehensive Medical  
and Dental Program

January 12, 2021

## **PROVIDER NOTIFICATION**

### **Synagis® (Palivizumab) Vaccine Benefit for 2020-2021 RSV Season**

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Human Respiratory Syncytial Virus (RSV) causes respiratory tract infections and serious lung disease in infants and children. Palivizumab (Synagis) is available to CMDP members with Prior Authorization (PA). PA is *required* for outpatient treatment with Synagis.

#### **Prior Authorization Forms and Criteria for Synagis**

Approved PA requests are required BEFORE sending prescriptions to the pharmacy or buying and billing the medication. The PA forms listed below are available on the DCS CMDP website at [dcs.az.gov/services/cmdp/providers](https://dcs.az.gov/services/cmdp/providers), under the “Prior Authorization” tab.

- [Prior Authorization for Synagis](#)
- [Prior Authorization for Medical/Surgical Services](#)
- [CMDP Medication Request Form](#)

CMDP uses the most current clinical guidelines for Synagis, published by the American Academy of Pediatrics and its Committee on Infectious Diseases, available at <https://pediatrics.aappublications.org/content/pediatrics/134/2/415.full.pdf>.

To avoid delays in treatment for CMDP members, providers should attach pertinent clinical documentation to all PA requests and include the following information:

- Member’s CMDP ID number (NOT the AHCCCS ID #);
- Appropriate clinical information indicating the need for RSV prophylaxis;
- Name of drug and strength, quantity, number of vials and number of refills on the prescription request; and
- Correct delivery and contact information.

#### **Prior Authorization and Administration Instructions for Synagis**



If you are purchasing Synagis from a medical vendor and billing CMDP once you administer the medication:

Fax a PA request for the medication and administration with supporting documentation to CMDP at 602.351.8529 or submit electronically to [CMDPPriorAuthorizations@AZDCS.gov](mailto:CMDPPriorAuthorizations@AZDCS.gov).

- CMDP reviews the PA request and notifies you of the decision.
- Upon approval, purchase and administer the medication.
- Submit the claim to CMDP.

If you are requesting Synagis be delivered to your office, to a home health company or to another provider for administration:

- Fax a PA request for the medication with supporting documentation to CMDP's Pharmacy Benefit Manager, OptumRx, at 866.463.4838.
- Include the location where the medication will be administered (your office, home health company or another provider).
- OptumRx notifies you of the decision regarding the PA request.
- Fax prescription for the medication to Optum Specialty Pharmacy at 866-391-1890. Clearly indicate the shipping address for medication delivery. If you have questions regarding the delivery of Synagis, contact Optum Specialty Pharmacy at 888.293.9309, option 1.
- Upon approval, Optum Specialty Pharmacy ships the medication.

If you are requesting a home health company administer Synagis:

- Send the instructions (orders) for medication administration to the home health company. Include dose, duration and frequency of the medication.
- Fax PA request for home health services to CMDP at 602.351.8529 or submit electronically to [CMDPPriorAuthorizations@AZDCS.gov](mailto:CMDPPriorAuthorizations@AZDCS.gov). Include duration and frequency of the home health service.
- Fax PA request for the medication with supporting documentation to CMDP's Pharmacy Benefit Manager, Optum Rx, at 866.463.4838. Indicate the home health address for delivery of Synagis
- Upon approval, fax prescription for the medication to Optum Specialty Pharmacy at 866-391-1890. Optum Specialty Pharmacy ships the medication to the home health company.
- Please Note: The home health company may submit PA requests on your behalf with accurate information from you for the necessity of the medication. They will need the

order for home health and the prescription for Synagis, unless the home health company is going to buy and bill the Synagis.

### **Other Instructions**

If you are referring the member to another organization to obtain and administer Synagis, options include:

- Soleo Health: to submit a referral, call 480.296.0222, fax 480.264.0495 or visit [www.soleohealth.com](http://www.soleohealth.com). Soleo may obtain prior authorization for you.
- Banner Children's Respiratory Syncytial Virus prevention program: this program is administering RSV prophylaxis at Banner Thunderbird Medical Center in the pediatric ambulatory treatment unit. To refer members, call 602.865.4361, fax 602.865.2518. The clinic may obtain prior authorization for you.

**PLEASE NOTE:** Los Niños Home Medical Services is no longer providing Synagis (palivizumab) services.

If you have any questions, please contact CMDP Provider Services at 602.351.2245, toll free 800.201.1795 or email [CMDPProviderServices@azdcs.gov](mailto:CMDPProviderServices@azdcs.gov) for assistance. You can also visit our website at <https://dcs.az.gov/services>.

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*Thank you!*

Comprehensive Medical and Dental Program (CMDP)