

April 29, 2020

Dear Parent Aide & Supervised Visitation Provider Partners,

We appreciate your continued partnership and support of children and families during these challenging times. Although there has been some easing of physical distancing requirements in the community, the requirements are not yet relaxed to a point that allows a return to face-to-face parenting time and services. The Department has extended the virtual visit directive to May 29, 2020, and will begin transitioning back to regular visitation practices one week prior to the expiration of this directive. All processes and protocols established over the past six weeks will remain in place to support this continued directive.

It is critical that we continue to support one another to facilitate virtual parenting time until it is safe to fully return to regular practice. The Department has begun internal planning to resume regular parenting time practices. I am confident that collectively we can work through the details and support public health while maintaining the parent-child connections that are essential to child well-being.

Frequent communication with the provider community will continue so that you are fully informed and involved as planning occurs. In order to keep an open line of communication, the Friday phone calls will remain as is through May.

The Department appreciates your continued partnership and support.

Mike Faust  
Director