INITIAL OUTREACH & ENGAGEMENT

- Initial outreach (telephone call) within two (2) business days of referral receipt
- Engage families as partners

INTAKE & ASSESSMENT

- Intake meeting within five (5) days of referral receipt
- Connect with and engage the family
- Review information about NPP
- Complete NPP standardized assessments (when FC not involved)
- Schedule initial parenting session within 72 hours of intake meeting

FAMILY NURTURING PLAN (FNP)

- Collaborate with family to determine parenting constructs best suited to meet the families’ needs
- Discuss and finalize during initial parenting session

REASSESSMENT

- Two weeks prior to service request end date, complete standardized assessments, (when FC not involved), to reassess change
- Summary outlining the level of change that has occurred with the family
- Assess level of achievement of NPP parenting constructs

MID POINT

- Occurs at week 9
- Evaluate parent / caregiver’s progress in achieving NPP goals
- Only facilitated for families with continued DCS oversight

PARENTING SESSIONS

- Occur one time per week for two hours to include:
  - parenting support & education
  - parent-child observation with a nurturing activity
  - parent-only debrief
- NPP Practitioner meets with the family in the least restrictive environment during already scheduled parenting time

SERVICE CLOSURE

- Summary outlining the family’s individual goal achievement outcome, by person and service closure reason
- Positive process of ending with families
- OR -

The NPP Practitioner will revise the new FNP with the family and complete reassessments every 90 days if all of the following are present:
- Family is actively engaged in NPP services; and either
- Family has not completed the lessons by the end of the service request end date; or
- FNP goals and parenting constructs are not yet achieved; or
- The NPP assessment indicates the family would benefit from additional lessons

SERVICE CONTINUATION